

## USER MANUAL

### MODEL:

**VS-44UHDA**

**4x4 UHD Matrix Switcher**



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# Introduction

Welcome to Kramer Electronics! Since 1981, Kramer Electronics has been providing a world of unique, creative, and affordable solutions to the vast range of problems that confront the video, audio, presentation, and broadcasting professional on a daily basis. In recent years, we have redesigned and upgraded most of our line, making the best even better!

Our 1,000-plus different models now appear in 14 groups that are clearly defined by function: GROUP 1: Distribution Amplifiers; GROUP 2: Switchers and Routers; GROUP 3: Control Systems; GROUP 4: Format/Standards Converters; GROUP 5: Range Extenders and Repeaters; GROUP 6: Specialty AV Products; GROUP 7: Scan Converters and Scalers; GROUP 8: Cables and Connectors; GROUP 9: Room Connectivity; GROUP 10: Accessories and Rack Adapters; GROUP 11: Sierra Video Products; GROUP 12: Digital Signage; GROUP 13: Audio; and GROUP 14: Collaboration.

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## Getting Started

We recommend that you:

- Unpack the equipment carefully and save the original box and packaging materials for possible future shipment.
- Review the contents of this user manual.



Go to [www.kramerav.com/downloads/VS-44UHDA](http://www.kramerav.com/downloads/VS-44UHDA) to check for up-to-date user manuals, application programs, and to check if firmware upgrades are available (where appropriate).

## Achieving the Best Performance

- Use only good quality connection cables (we recommend Kramer high-performance, high-resolution cables) to avoid interference, deterioration in signal quality due to poor matching, and elevated noise levels (often associated with low quality cables).
- Do not secure the cables in tight bundles or roll the slack into tight coils.
- Avoid interference from neighbouring electrical appliances that may adversely influence signal quality.
- Position your Kramer **VS-44UHDA** away from moisture, excessive sunlight and dust.



This equipment is to be used only inside a building. It may only be connected to other equipment that is installed inside a building.

## Safety Instructions



- Caution: There are no operator serviceable parts inside the unit.
- Warning: Use only the power cord that is supplied with the unit.
- Warning: Do not open the unit. High voltages can cause electrical shock! Servicing by qualified personnel only.
- Warning: Disconnect the power and unplug the unit from the wall before installing.

## Recycling Kramer Products

The Waste Electrical and Electronic Equipment (WEEE) Directive 2002/96/EC aims to reduce the amount of WEEE sent for disposal to landfill or incineration by requiring it to be collected and recycled. To comply with the WEEE Directive, Kramer Electronics has made arrangements with the European Advanced Recycling Network (EARN) and will cover any costs of treatment, recycling and recovery of waste Kramer Electronics branded equipment on arrival at the EARN facility. For details of Kramer's recycling arrangements in your particular country go to our recycling pages at [www.kramerav.com/support/recycling](http://www.kramerav.com/support/recycling).

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## Overview

Congratulations on purchasing your Kramer **VS-44UHDA**.

**VS-44UHDA** is a high-quality **4x4 UHD Matrix Switcher** for HDMI signals up to 4K@60Hz 4:2:0 and embedded/de-embedded analog audio. It reclocks and equalizes the signals and can route any one of four HDMI, HDCP-compliant sources (selectable) to any or all outputs simultaneously. The **VS-44UHDA** offers unmatched audio flexibility where any embedded digital or analog audio input can be routed to any embedded digital or analog audio output in addition to 4 ARC sources to produce an equivalent 12x12 audio matrix.

The **VS-44UHDA** provides exceptional quality, advanced and user-friendly operation, and flexible control.

## Exceptional Quality

- Max. data rate – 8.91Gbps data rate (2.97Gbps per graphics channel).
- Max. resolution – Up to 4K@60Hz UHD (4:2:0).
- Step-in over HDMI technology.
- HDMI, HDCP and DVI Compliance.
- HDMI support – Deep color, 3D, ARC, up to 7.1 uncompressed audio channels.
- Kramer reKlocking™ and equalization technology – rebuilds the digital signal to travel longer distances.

## Advanced and User-friendly Operation

- Fast switching.
- Audio level and balance support.

- Embedded pattern generator (480p) – With selectable patterns.
- Selectable HDCP per input.
- Memory locations – 8 presets for quick access to common configurations.
- Advanced EDID management per input.
- Active source and acceptor detection.
- Easy front-panel operation.
- Selectable switching speed.
- Lock button to prevent tampering.
- Kramer protocol 3000 support.
- Firmware upgrade via mini USB, Ethernet or the RS-232 port.
- Control Options – RS-232 serial commands transmitted by a PC, touch screen system or other serial controller, Ethernet port via LAN.
- 7-segment display, indicating the video and audio status and other functions.
- Audio breakaway and AFV (audio-follow-video) operation support.
- Efficient power-saving features.
- Includes non-volatile memory that retains the last settings, after switching the power off and then on again.

## Flexible Connectivity

- Supports up to four analog audio inputs, four digital audio inputs and 4 ARC inputs.
- 4x4 switching for HDMI signals, 12x12 switching for audio signals.
- ARC from HDMI outputs and analog audio inputs to HDMI inputs 1 to 4.
- Supports Step-in function.
- Housed in a 19" 1U rack mountable enclosure, with rack ears included, and is fed from a 100-240 VAC universal switching power supply.

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## Typical Applications

The **VS-44UHDA** is ideal for the following typical applications:

- Presentation and multimedia applications.
- Systems that require automatic HDMI routing.

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## Controlling your VS-44UHDA

Control your **VS-44UHDA** directly via the front panel push buttons, or:

- By RS-232 serial commands transmitted by a touch screen system, PC, or other serial controller.
- Via the Ethernet using built-in user-friendly Web pages.

# Defining the VS-44UHDA 4x4 UHD Matrix Switcher

This section defines the VS-44UHDA.

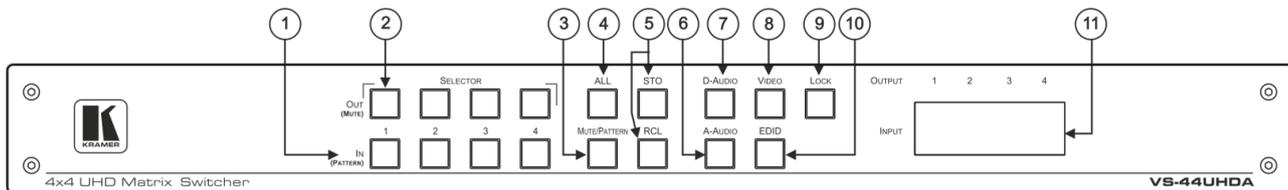


Figure 1: VS-44UHDA 4x4 UHD Matrix Switcher Front Panel

#	Feature	Function
	The behavior of the front panel buttons and the 7-segment display changes along with the operation modes. For further details see <a href="#">Operating VS-44UHDA via Front Panel Buttons</a> on page 12.	
①	IN (PATTERN) SELECTOR Buttons	Press to select the input (1 to 4) to switch after selecting an output (also used for storing machine setups in the STO-RCL modes and for selecting a pattern in the Pattern mode).
②	OUT (MUTE) SELECTOR Buttons	Press to select an output (1 to 4) to which the input is routed. Also used for storing machine presets.
③	MUTE/PATTERN Button	Press to view the current pattern status and select the output/s to which a pattern is routed. Press to mute audio or video on a selected output when D-AUDIO/A-AUDIO, and/or VIDEO buttons are pressed (lit).
④	ALL Button	Press to perform an action on all outputs (for example setting Mute mode, Pattern mode and so on). For switching, press ALL and then a specific INPUT button to route the selected input to all outputs. For example, press ALL and then IN 2 to route input 2 to all the outputs.
⑤	STO and RCL Buttons	Press STO to store the current switching setting to a preset button. Press RCL to recall the switching setting from a preset button.
⑥	A-AUDIO Button	Press to enable analog audio routing. When pressed together with VIDEO, the analog audio is routed together with the video signal.
⑦	D-AUDIO Button	Press to enable digital audio routing. When pressed together with VIDEO, the digital audio is routed together with the video signal.
⑧	VIDEO Button	Press to select video inputs. When pressed together with D-AUDIO/A-AUDIO, video is switched together with audio.
⑨	LOCK Button	Press and hold (for about 3 seconds) to toggle locking/releasing of the front panel buttons. Press to save the following setups: HDCP (On/Off), ARC, Fast Switch and Switch mode.
⑩	EDID Button	Press to capture the EDID.
⑪	OUTPUT/INPUT 7-segment LED Display	Displays the selected inputs switched to the outputs (marked above each input).

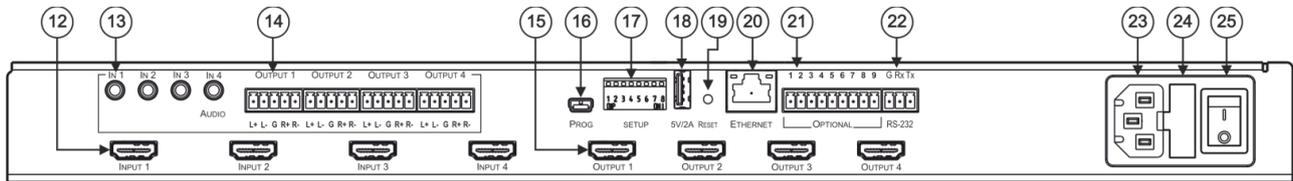


Figure 2: VS-44UHDA 4x4 UHD Matrix Switcher Rear Panel

#	Feature	Function
12	AUDIO IN on 3.5 Mini Jack Connectors	Connect to unbalanced stereo analog audio sources (from 1 to 4).
13	INPUT HDMI Connector	Connect to the HDMI source (from 1 to 4).
14	AUDIO OUTPUT on 5-pin Terminal Block Connectors	Connect to balanced stereo analog audio acceptor (see pinout below), from 1 to 4.
15	OUTPUT HDMI Connectors	Connect to HDMI acceptors (from 1 to 4).
16	PROG Mini USB Port	Use for firmware upgrade or communication (connecting to a PC or a serial controller).
17	SETUP DIP-Switches	N/A
18	5V/2A USB Port	Use to charge a device.
19	Reset Button	Press and hold while powering the device to reset IP settings to factory default values.
20	ETHERNET RJ-45 Port	Connect to your LAN.
21	OPTIONAL Terminal Block Connectors	N/A
22	RS-232 3-pin Terminal Block Connectors	Connect to a PC or a serial controller.
23	Mains Power Connector	Connect to the mains power.
24	Mains Power Fuse	Fuse for protecting the device.
25	Mains Power Switch	Switch for turning the device on or off.

# Installing in a Rack

This section provides instructions for rack mounting the **VS-44UHDA**. Before installing in a rack, verify that the environment is within the recommended range:

- Operation temperature – 0° to 40°C (32 to 104°F).
- Storage temperature – -40° to +70°C (-40 to +158°F).
- Humidity – 10% to 90%, RHL non-condensing.

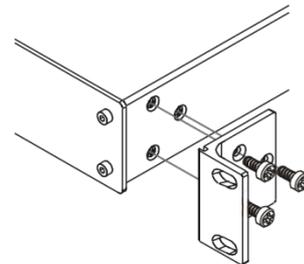


**When installing on a 19" rack, avoid hazards by taking care that:**

- It is located within recommended environmental conditions. Operating ambient temperature of a closed or multi-unit rack assembly may exceed ambient room temperature.
- Once rack mounted, there is enough air still flow around the **VS-44UHDA**.
- The **VS-44UHDA** is placed upright in the correct horizontal position.
- You do not overload the circuit(s). When connecting the **VS-44UHDA** to the supply circuit, overloading the circuits may have a detrimental effect on overcurrent protection and supply wiring. Refer to the appropriate nameplate ratings for information. For example, for fuse replacement, see the value printed on the product label.
- The **VS-44UHDA** is earthed (grounded) and connected only to an electricity socket with grounding. Pay particular attention when electricity is supplied indirectly (for example, when the power cord is not plugged directly into the wall socket but to an extension cable or power strip). Use only the supplied power cord.

**To rack-mount the VS-44UHDA:**

1. Attach both ear brackets to the **VS-44UHDA**:  
Remove the screws from each side of the **VS-44UHDA** (3 on each side), and replace them through the ear brackets.
2. Place the ears of the **VS-44UHDA** against the rack rails and insert the appropriate screws (not provided) through each of the four holes in the rack ears.



Some models, may feature built-in rack ears:

- Detachable rack ears can be removed for desktop use.
- Always mount the **VS-44UHDA** in the rack before connecting any cables or power.
- If you are using a Kramer rack adapter kit (for a machine that is not 19"), see the Rack Adapters user manual for installation instructions available from our Web site [www.kramerav.com/downloads/VS-44UHDA](http://www.kramerav.com/downloads/VS-44UHDA).

# Connecting the VS-44UHDA



Always switch off the power to each device before connecting it to your **VS-44UHDA**. After connecting your **VS-44UHDA**, connect its power and then switch on the power to each device.



Although this connecting example shows only several inputs and outputs that are connected, you can connect all the inputs and outputs simultaneously.

To connect the **VS-44UHDA** as illustrated in the example in [Figure 3](#), do the following:

1. Connect up to four video sources to the inputs (from INPUT 1 to INPUT 4). For example, connect:
  - A laptop to the INPUT 1 HDMI connector.
  - Blu-ray players to the INPUT 2, 3 and 4 HDMI connectors.
2. Connect up to four analog stereo audio sources (from IN 1 to IN 4). For example, connect:
  - The analog audio output of a laptop to the AUDIO IN 1 3.5mm mini jack.
  - An i-Pod to the AUDIO IN 2 3.5mm jack.
3. Connect the four video HDMI outputs (from OUTPUT 1 to OUTPUT 4) to up to four acceptors. For example, connect the:
  - OUTPUT 1 HDMI connector to a projector.
  - OUTPUT 2, OUTPUT 3 and OUTPUT 4 HDMI connectors each to a display.
4. Connect the four balanced analog output 5-pin terminal block connectors (from OUTPUT 1 to OUTPUT 4) to up to four audio acceptors. For example, connect OUTPUT 4 to active speakers.
5. Connect the power cord.  
We recommend that you use only the power cord that is supplied with this machine
6. If required, connect:
  - The 5V/2A USB port to the USB port of another device to charge it.
  - The ETHERNET port.

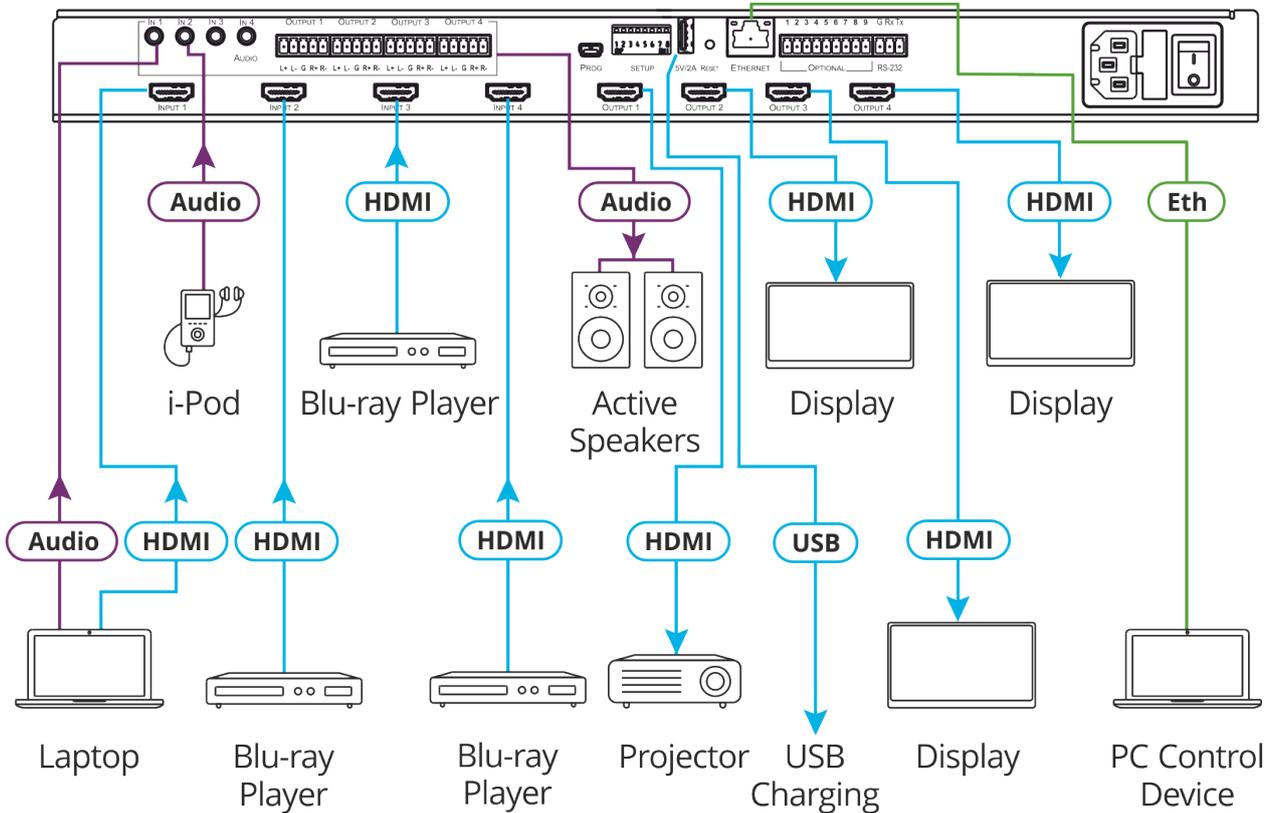
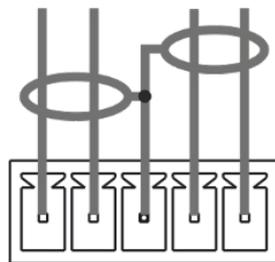


Figure 3: Connecting to the VS-44UHDA Rear Panel

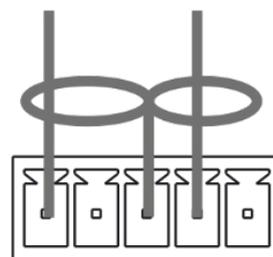
## Connecting Balanced/Unbalanced Stereo Audio Output

The following are the pinouts for connecting to balanced or unbalanced stereo audio sources:



L+ L- G R+ R-

Figure 4: Connecting to a Balanced Stereo Audio Output



L+ L- G R+ R-

Figure 5: Connecting an Unbalanced Stereo Audio Acceptor to the Balanced Output

## Connecting to VS-44UHDA via RS-232

You can connect to the VS-44UHDA via an RS-232 connection <sup>(22)</sup> using, for example, a PC.

To connect to the VS-44UHDA via RS-232:

- Connect the RS-232 rear panel port on the VS-44UHDA unit via a 9-wire straight cable (only pin 2 to pin 2, pin 3 to pin 3, and pin 5 to pin 5 need to be connected) to the RS-232 9-pin D-sub port on your PC.

## Connecting VS-44UHDA via the ETHERNET Port

You can connect to the **VS-44UHDA** via Ethernet using either of the following methods:

- Directly to the PC using a crossover cable (see [Connecting the Ethernet Port Directly to a PC](#) on page 9).
- Via a network hub, switch, or router, using a straight-through cable (see [Connecting the Ethernet Port via a Network Hub or Switch](#) on page 11).



If you want to connect via a router and your IT system is based on IPv6, speak to your IT department for specific installation instructions

### Connecting the Ethernet Port Directly to a PC

You can connect the Ethernet port of the **VS-44UHDA** directly to the Ethernet port on your PC using a crossover cable with RJ-45 connectors.



This type of connection is recommended for identifying the **VS-44UHDA** with the factory configured default IP address.

After connecting the **VS-44UHDA** to the Ethernet port, configure your PC as follows:

1. Click **Start > Control Panel > Network and Sharing Center**.
2. Click **Change Adapter Settings**.
3. Highlight the network adapter you want to use to connect to the device and click **Change settings of this connection**.

The Local Area Connection Properties window for the selected network adapter appears as shown in [Figure 6](#).

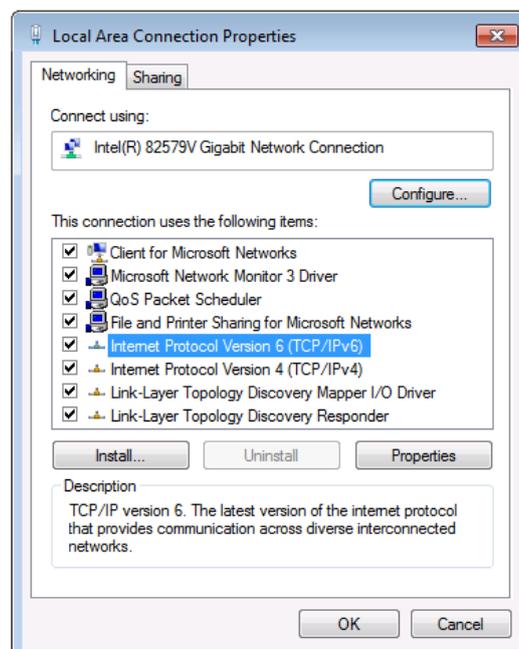


Figure 6: Local Area Connection Properties Window

4. Highlight either **Internet Protocol Version 6 (TCP/IPv6)** or **Internet Protocol Version 4 (TCP/IPv4)** depending on the requirements of your IT system.

5. Click **Properties**.

The Internet Protocol Properties window relevant to your IT system appears as shown in [Figure 7](#) or [Figure 8](#).

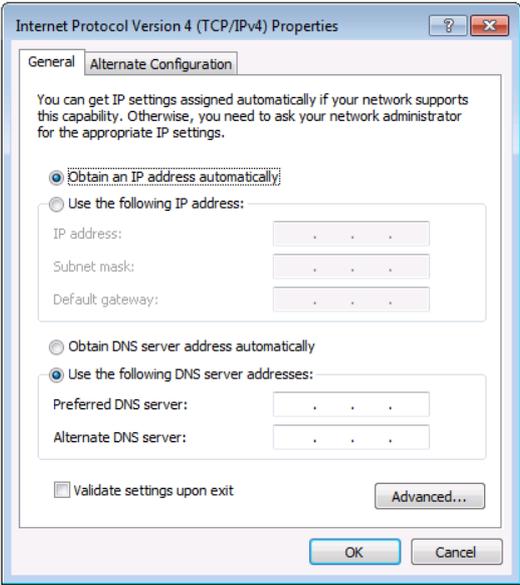


Figure 7: Internet Protocol Version 4 Properties Window

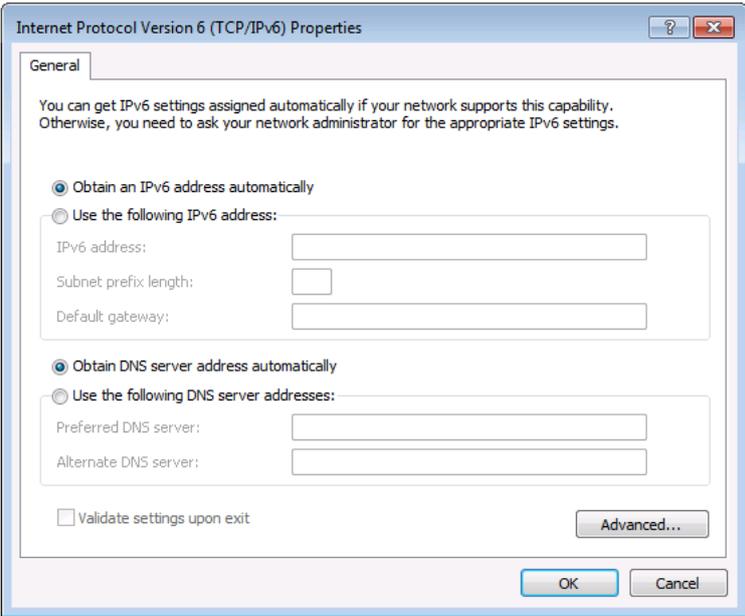


Figure 8: Internet Protocol Version 6 Properties Window

6. Select **Use the following IP Address** for static IP addressing and fill in the details as shown in [Figure 9](#).

For TCP/IPv4 you can use any IP address in the range 192.168.1.1 to 192.168.1.255 (excluding 192.168.1.39) that is provided by your IT department.

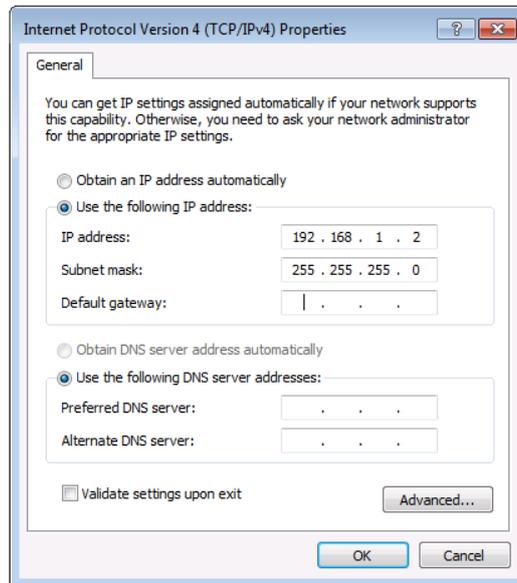


Figure 9: Internet Protocol Properties Window

7. Click **OK**.
8. Click **Close**.

## Connecting the Ethernet Port via a Network Hub or Switch

You can connect the Ethernet port of the VS-44UHDA to the Ethernet port on a network hub or using a straight-through cable with RJ-45 connectors.

## Control Configuration via the Ethernet Port

To control several units via Ethernet, connect the Master unit (Device 1) via the Ethernet port to the Ethernet port of your PC. Use your PC provide initial configuration of the settings (see [Connecting VS-44UHDA via the ETHERNET Port](#) on page 9).

# Operating VS-44UHDA via Front Panel Buttons

Press the power switch (25) to power the device. During the 10-second initialization process, the:

- 7-segment display LEDs are on.
- All the front panel buttons illuminate.
- The FPGA/EPLD version (P), the firmware version (F) and the build version (b) appear in succession.

Following initialization, the front panel buttons and 7-segment display enter normal operation:

- The 7-segment display shows the video IN-OUT status.
- The current operation mode button illuminates (**VIDEO**, by default).
- An illuminated **IN (PATTERN)** button indicates an active signal connected to the input.
- An illuminated **OUT (MUTE)** button indicates that an acceptor is connected to the output.

The **VS-44UHDA** front panel buttons enable performing the following functions:

- [Routing the Signals](#), on page [12](#).
- [Storing and Recalling a Setup](#), on page [23](#).
- [Setting the Switching Mode](#), on page [24](#).
- [Setting the Switching Speed](#), on page [25](#).
- [Setting HDCP](#), on page [25](#).
- [Copying the EDID](#), on page [26](#).

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## Routing the Signals

You can switch the video and the audio signals together (AFV) or switch them separately, via the following switching modes:

- [Switching the Video Signal](#), on page [13](#).
- [Routing an Analog Audio Input to HDMI and Analog Audio Outputs](#), on page [14](#).
- [Routing a Digital Audio Input to HDMI and Analog Outputs](#), on page [15](#).
- [Switching the Video and the Audio Signal Simultaneously](#), on page [16](#).
- [Muting/Unmuting an Output](#), on page [17](#).
- [Routing a Pattern to the Output](#), on page [18](#).
- [Operating in ARC Mode](#), on page [19](#).

## Switching the Video Signal

The **VIDEO** button on the **VS-44UHDA** front panel enables video routing.

To switch a video input to an output:

1. Press **VIDEO** .

The button illuminates and the 7-segment display  shows the current IN-OUT video status.



On the front panel buttons:

- An illuminated input button means that an active signal is detected on that input.
- An illuminated output button means that a display is connected to that output.
- A flashing output button means that a non-HDCP display is connected to that output. Note that in the case that an HDCP-encrypted input is routed through the matrix to a non-HDCP screen, the video will not be presented and the non-HDCP screen will turn black.

On the 7-segment display:

- A digit (from 1 to 4) shows the input number that is currently routed to the output.
- “P” under an output number indicates that a pattern is routed to that output.
- “0” under an output number indicates that the output is muted.

2. Press an **OUT (MUTE)**  button (1 to 4).

The 7-segment display LED, under the selected output, flashes.



Press **ALL**  (instead of an output button) to route the selected input to all the outputs. All the 7-segment display LEDs flash.

3. Press an **IN (PATTERN)** button (1 to 4).

The selected input is switched to the selected output (or to all the outputs if **ALL** was pressed instead) and the 7-segment display shows the current status.

## Routing an Analog Audio Input to HDMI and Analog Audio Outputs

The **A-AUDIO** (6) button on the **VS-44UHDA** front panel enables to route the analog audio input signals (12) to the balanced stereo analog audio outputs (14) and the HDMI outputs (15).



The analog audio input can be routed separately to either HDMI or analog outputs only via the embedded web pages see [Switching Audio in Breakaway Mode](#) on page 36.

Generally, analog routing is enabled by pressing **A-AUDIO**:

- When it is illuminated, the analog audio input is the audio source.

**To switch an analog audio input signal to HDMI and analog outputs:**

1. Press **A-AUDIO** (6).

The button illuminates (analog audio input to HDMI and balanced audio output mode) and the 7-segment display (11) shows the current IN-OUT analog audio status.



On the front panel buttons:

- An illuminated input button means that an active signal is detected on that input.
- An illuminated output button means that a display that supports audio is detected on that output.
- A dark button means either that the display that is connected does not support audio or that a display is not connected at all.

On the 7-segment display:

- “d” under an output number indicates that an HDMI audio input is the current audio source.
- “C” under an output number indicates that ARC audio is routed to that output.
- “0” under an output number indicates that the analog audio output is muted.
- “.” under an output number indicates that the HDMI output port is in ARC mode.
- Any digit shows the analog audio input switching state.

2. While **A-AUDIO** is on, select an output button (for example, 4) and then an input button (for example, 2). Analog audio input 2 is routed to balanced stereo audio output 4 and on the 7-segment display, INPUT 2 appears under OUTPUT 4.

When switching you can also press:

- An output button (1 to 4) and then **OUT (MUTE)** (2) to mute the selected output (turns 0).
- **ALL** (4) (instead of an output button) and then an input button to route the selected input to all the outputs.

All the 7-segment display LEDs flash and then display the selected input.

## Routing a Digital Audio Input to HDMI and Analog Outputs

The **D-AUDIO** (7) button on the **VS-44UHDA** front panel enables to route the HDMI embedded audio input signals (12) to the balanced stereo audio outputs (14) and the HDMI outputs (15).

Generally, digital routing is enabled by pressing **D-AUDIO**:

- When this button is illuminated, the HDMI input embedded audio is the audio source.

**To switch an HDMI audio input to digital and analog outputs:**

1. Press **D-AUDIO** (7).

The button illuminates (HDMI audio input to HDMI and analog output mode) and the 7-segment display (11) shows the current IN-OUT digital audio status.



On the front panel buttons:

- An illuminated input button means that an active digital audio signal is detected on that input that supports LPCM audio.
- A dark input button means that there is no active digital audio source on that input (or that the source is DVI).
- A flashing input button means that a Dolby digital audio, Dolby-TrueHD audio, or AC-3 audio signal from a DVD -player is detected on that input.
- An illuminated output button means that a display that supports LPCM audio is connected to that output.
- A dark button means either that the display that is connected does not support audio or that a display is not connected at all.
- A flashing output button means that a display is connected that does not support LPCM.

On the 7-segment display:

- “**A**” under an output number indicates that an analog audio signal is currently routed to that output.
- “**0**” under an output number indicates that the audio output is muted.
- “.” under an output number indicates that the HDMI output port is in ARC mode.
- Any digit shows the HDMI audio input switching state.

2. While **D-AUDIO** is on, select an output button (for example, 3) and then an input button (for example, 1). HDMI audio input 1 is routed to HDMI audio output 3 and the balanced stereo audio output 3, and on the 7-segment display, INPUT 1 appears under OUTPUT 3.

When switching you can also press:

- An output button (1 to 4) and then **OUT (MUTE)** (2) to mute the selected output (turns 0).
- **ALL** (4) (instead of an output button) and then an input button to route the selected input to all the outputs.

All the 7-segment display LEDs flash and then display the selected input.

## Switching the Video and the Audio Signal Simultaneously

You can select the analog or the digital audio signal to switch to the output together with the video signal.

### To switch the digital audio and video signals together to an output:

1. Press **D-AUDIO** and **VIDEO** simultaneously.  
The buttons illuminate and the 7-segment display  shows the current IN-OUT video status.
2. Press an **OUT (MUTE)**  button (1 to 4).  
The 7-segment display LED, under the selected output, flashes.



Press **ALL**  (instead of an output button) to route the selected input to all the outputs. All the 7-segment display LEDs flash.

3. Press an **IN (PATTERN)** button (1 to 4).  
The selected audio input is switched to the selected output (or to all the outputs if **ALL** was pressed instead) and the 7-segment display shows the current status.

### To switch the analog audio and video signals together to an output:

1. Press **A-AUDIO** and **VIDEO** simultaneously.  
The buttons illuminate and the 7-segment display  shows the current IN-OUT video status.
2. Press an **OUT (MUTE)**  button (1 to 4).  
The 7-segment display LED, under the selected output, flashes.



Press **ALL**  (instead of an output button) to route the selected input to all the outputs. All the 7-segment display LEDs flash.

3. Press an **IN (PATTERN)** button (1 to 4).  
The selected audio input is switched to the selected output (or to all the outputs if **ALL** was pressed instead) and the 7-segment display shows the current status.

## Muting/Unmuting an Output

You can mute/unmute an audio signal and a video signal separately.

### To mute/unmute an audio signal:

1. Press **A-AUDIO** or **D-AUDIO**.  
The buttons illuminate.
2. Press an **OUT (MUTE)**  button (1 to 4).



Press **ALL**  (instead of an output button) to mute/unmute all the outputs. All the 7-segment display LEDs flash.

3. Press **MUTE/PATTERN**  to mute/unmute the output.  
The muted output appears as “0” on the 7-segment display.

### To mute/unmute a video signal:

1. Press **VIDEO**.  
The button illuminates and the 7-segment display  shows the current IN-OUT video status.
2. Press an **OUT (MUTE)**  button (1 to 4).  
The 7-segment display LED, under the selected output, flashes.



Press **ALL**  (instead of an output button) to mute/unmute all the outputs. All the 7-segment display LEDs flash.

3. Press **MUTE/PATTERN**  to mute/unmute the output.  
The muted output appears as “0” on the 7-segment display.

## Routing a Pattern to the Output

VS-44UHDA generates 8 embedded patterns. These patterns can be routed at a resolution of 480p to any of the outputs.



Once a pattern is selected, that same pattern is routed to all the selected outputs.

A pattern is selected by pressing inputs 1 to 4 when in the Pattern mode as follows:

- When **MUTE/PATTERN** (3) is illuminated, press IN1 for pattern 1, IN 2 for pattern 2, IN 3 for pattern 3 and IN 4 for pattern 4.
- When **MUTE/PATTERN** (3) flashes, press IN1 for pattern 5, IN 2 for pattern 6, IN 3 for pattern 7 and IN 4 for pattern 8.

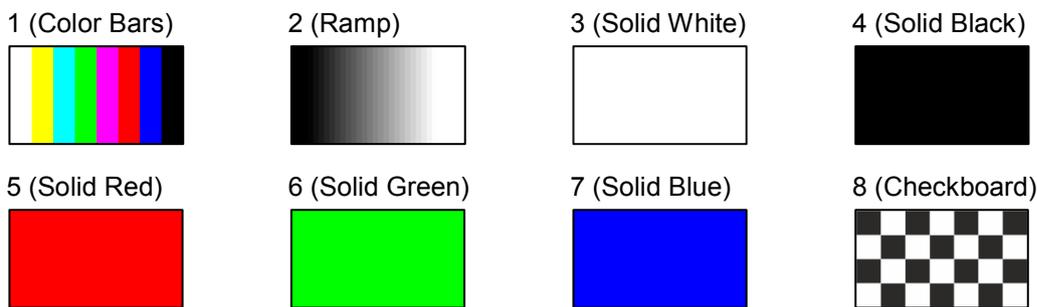


Figure 10: VS-44UHDA Embedded Patterns

To route a pattern:

1. Press **MUTE/PATTERN** (3):
  - Once: button illuminates, press IN 1 to IN 4 to select patterns 1 to 4.
  - Twice: button flashes, press IN 1 to IN 4 to select patterns 5 to 8.



On the front panel buttons:

- An illuminated output button means that a display is connected on that output.
- An illuminated input button indicates the current pattern selected.

On the 7-segment display:

- “P” under an output number indicates that a pattern is routed to that output.
- “-” under an output number indicates that a video input is routed to that output.
- “0” under an output number indicates that the output is muted.

2. Press an **OUT (MUTE)** (2) button (1 to 4).  
The 7-segment display LED, under the selected output, flashes.



Press **ALL** (4) (instead of an output button) to route a pattern to all the outputs. All the 7-segment display LEDs flash.

3. Press an input button to select a pattern (see [Figure 10](#)).  
The 7-segment display shows the new pattern status.



Press **VIDEO**, **D-AUDIO** or **A-AUDIO** to exit pattern mode.

## Operating in ARC Mode

ARC (Audio Return Channel) can be set via the front panel buttons or the embedded webpages (see [Switching Audio in Breakaway Mode](#) on page 36 and [Setting Input Parameters](#) on page 32).

VS-44UHDA features three types of audio return channels (ARC):

- [Routing HDMI Audio Output Signals to the Balanced Audio Outputs](#) on page 19.
- [Routing HDMI Audio Output Signals to HDMI Input Ports](#) on page 20.
- [Routing Analog Audio Inputs to HDMI Input Ports](#) on page 22.

### Routing HDMI Audio Output Signals to the Balanced Audio Outputs

To route an HDMI audio output to a balanced stereo audio output, enable ARC on the HDMI output ports and then route them.

To set an HDMI output to ARC mode:



ARC can be enabled or disabled at any time, regardless of whether a display is connected to the HDMI output or not.

1. Press and hold **MUTE/PATTERN** and **ALL** simultaneously until both buttons illuminate and the device enters ARC mode:



On the front panel button:

- A flashing output button means that the audio of that output is set to ARC mode.
- An illuminated Output button means that the output is not in ARC mode.

2. Press one or more output buttons:

- If the selected button flashes, that output to set to ARC mode.
- If the selected button stops flashing, ARC mode is disabled for that output.

The **LOCK** button flashes.

3. Press **LOCK** to save changes.

The **LOCK** button flashes until the changes are saved. The device exits the ARC mode and returns to Video switching mode.



The ARC can be routed to any of the balanced audio outputs (and to the inputs).

### To route an HDMI OUT ARC to a balanced stereo audio output port:

1. Press **D-AUDIO** and **A-AUDIO** simultaneously.  
Both buttons illuminate and the device enters the ARC routing mode (for example, HDMI OUT 1, 2, 3 and 4 are enabled).



On the front panel button:

- An illuminated output button means that the corresponding output port is ARC enabled.
- A dark output button means that the corresponding output port is not ARC enabled.

On the 7-segment display:

- “.” under an output number indicates that arc is enabled on the corresponding output (outputs 1 to 4 in this example).
- “A” under an output number indicates that an analog audio input is routed to that output.
- “d” under an output number indicates that the embedded audio is routed to that output.
- “0” under an output number indicates that the audio output is muted.

2. Press an ARC enabled output button (for example OUT 3). The corresponding 7-segment display LED flashes.
3. Press an output button (for example OUT 2) to select the balanced audio output routing destination.  
The flashing 7-segment display LED shows the selected output number and ARC (for example, OUT 3) is routed to the selected balanced audio output (for example, OUT 2).

### Routing HDMI Audio Output Signals to HDMI Input Ports

To route an HDMI audio output to HDMI input ports, enable ARC on the HDMI output ports and then route them.

#### To set an HDMI output to ARC mode:



ARC can be enabled or disabled at any time, regardless of whether a display is connected to the HDMI output or not.

1. Press and hold **MUTE/PATTERN** and **ALL** simultaneously until both buttons illuminate and the device enters ARC mode:



On the front panel button:

- A flashing output button means that the audio of that output is set to ARC mode.
- An illuminated Output button means that the output is not in ARC mode.

2. Press one or more output buttons:
  - If the selected button flashes, that output is set to ARC mode.
  - If the selected button stops flashing, ARC mode is disabled for that output.

The **LOCK** button flashes.

3. Press **LOCK** to save changes.  
The **LOCK** button flashes until the changes are saved. The device exits the ARC mode and returns to Video switching mode.



The ARC can be routed to the inputs and to any of the balanced audio outputs.

#### To route an HDMI OUT ARC to an HDMI input port:

1. Press **D-AUDIO** and **A-AUDIO** simultaneously.  
Both buttons illuminate and the device enters the ARC routing mode (for example, HDMI OUT 1, 2, 3 and 4 are enabled).
2. Press **D-AUDIO** until it flashes.  
The out HDMI Arc-enabled outputs illuminate, as before.  
The ARC-enabled inputs flash (for example, 1, 2 and 4 are ARC enabled, 3 is illuminated therefore not enabled).



On the front panel button:

- An illuminated output button means that the corresponding output port is ARC enabled.
- A dark output button means that the corresponding output port is not ARC enabled.
- An illuminated input button means that it is a disabled ARC input.
- A flashing input button means that it is ARC-enabled.

On the 7-segment display:

- “.” under an output number indicates that arc is enabled on the corresponding output (outputs 1 to 4 in this example).
  - “A” under an output number indicates that an analog audio input is routed to that output.
  - “d” under an output number indicates that the embedded audio is routed to that output.
  - “0” under an output number indicates that the audio output is muted.
3. Press an ARC enabled input button (for example, IN 2) to select the destination port.  
The corresponding 7-segment display LED flashes.
  4. Press an output button (for example OUT 4) to select the HDMI audio output that will be routed to the input.  
The flashing 7-segment display LED shows the selected input number and after selecting the HDMI audio OUT the port number appears (4).

HDMI OUT 4 audio signal is routed to ARC input 2.

## Routing Analog Audio Inputs to HDMI Input Ports

To route an analog audio input to an HDMI input, enable ARC on the HDMI input ports and then route them.

### To set an HDMI input to ARC mode:



ARC can be enabled or disabled at any time, regardless of whether an amplifier is connected to the HDMI input or not.

Inputs can be set either to the Step-in mode or the ARC mode.

1. Press and hold **EDID** and **ALL** simultaneously until both buttons illuminate and the device enters ARC mode:



On the front panel button:

- A flashing input button means that it is set to ARC mode.
- An illuminated input button means that it is set to Step-in mode.

2. Press one or more output buttons:

- If the selected button flashes, that input to set to ARC mode.
- If the selected button stops flashing, ARC mode is disabled for that input.

The **LOCK** button flashes.

3. Press **LOCK** to save changes.

The **LOCK** button flashes until the changes are saved. The device exits the ARC mode and returns to Video switching mode.



The analog inputs can be routed to inputs 1 to 4.

### To route an analog audio input to an HDMI input port:

1. Press **D-AUDIO** and **A-AUDIO** simultaneously.

Both buttons illuminate and the device enters the ARC routing mode (for example, HDMI OUT 1, 2, 3 and 4 are enabled).

2. Press **A-AUDIO** until it flashes.

The out HDMI Arc-enabled outputs illuminate, as before.

The ARC-enabled inputs flash (for example, 1, 2 and 4 are ARC enabled, 3 is illuminated therefore not enabled).



On the front panel button:

- An illuminated output button means that the corresponding output port is ARC enabled.
- A dark output button means that the corresponding output port is not ARC enabled.
- An illuminated input button means that it is a disabled ARC input.
- A flashing input button means that it is ARC-enabled.

On the 7-segment display:

- “.” under an output number indicates that arc is enabled on the corresponding output (outputs 1 to 4 in this example).
  - “A” under an output number indicates that an analog audio input is routed to that output.
  - “d” under an output number indicates that the embedded audio is routed to that output.
  - “0” under an output number indicates that the audio output is muted.
3. Press an ARC enabled input button (for example IN 1) to select the input destination port.  
The corresponding 7-segment display LED flashes.
  4. Press an input button (for example IN 2) to select the analog audio input that will be routed to the input destination port.  
The flashing 7-segment display LED shows the selected input number and after selecting the HDMI audio IN the port number appears (2).

Analog audio input 2 is routed to ARC input 1.

## Storing and Recalling a Setup

**VS-44UHDA** can store up to 8 setups. Each setup includes the video and audio current switching state, the output audio volume and balance, the EDID, the ARC/audio mode, and the switch mode and speed.

In Store-Recall mode, OUT 1 corresponds to setup 1, IN 1 corresponds to setup 5, and so on.

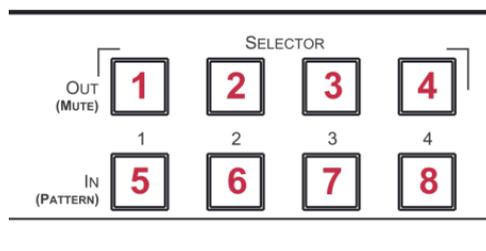


Figure 11: VS-44UHDA 4x4 UHD Matrix Switcher Front Panel

**To store a setup:**

1. Press **STO** **5**.  
The **STO** button illuminates.
2. Press an **IN** or an **OUT** button (from 1 to 4).  
For example, when pressing IN 4, the current device state is stored to setup 8.
3. Press **STO**.  
The current device state is stored to setup 8 and the **STO** button no longer illuminates.

**To recall a setup:**

1. Press **RCL** .  
The **RCL** button illuminates.
2. Press an **IN** or **OUT** button to recall the setup stored in that IN/OUT.  
The selected button flashes.



If a setup is stored in the selected setup button, the corresponding 7-segment display LED flashes. If nothing is stored the 7-segment LED is on.

3. Press **RCL**.  
The recalled setup is applied and the RCL button no longer illuminates.



You need to press **RCL** within 10 seconds, to apply settings.

## Setting the Switching Mode

Set the following switching modes separately for each output:

- Manual mode (**IN 1**): inputs are switched to outputs via the front panel buttons.
- Priority mode (**IN 2**): the **VS-44UHDA** switches the source with the highest priority to the output.
- Last connected mode (**IN 3**): the last detected active source is switched to the output.

**To select the switching mode:**

1. Press **RCL** and **MUTE/PATTERN** simultaneously. Both buttons illuminate.
2. Press an output button (or press **ALL**).  
The corresponding 7-segment display LEDs flash and **LOCK** button flashes.
3. Press **IN 1**, **IN 2** or **IN 3**.
4. Press **LOCK** to save the settings to that output and exit Switching mode.

---

## Setting the Switching Speed

Set the following switching speed modes separately for each output:

- Ex-Fast switch speed (**IN 1**).
- Fast switch speed (**IN 2**).
- Normal switch speed (**IN 3**).

To select the switching speed:

1. Press **STO** and **MUTE/PATTERN** simultaneously. Both buttons illuminate. The 7-segment display LEDs show the current switch speed for each port.
2. Press an output button (or press **ALL**). The corresponding 7-segment display LEDs flash and **LOCK** button flashes.
3. Press **IN 1**, **IN 2** or **IN 3**.
4. Press **LOCK** to save the settings and exit Speed mode.

---

## Setting HDCP

You can enable or disable HDCP for each of the HDMI inputs.

To set HDCP on or off:

1. Press and hold **EDID** and **RCL** until both buttons illuminate. The IN buttons indicate the HDCP status:
  - HDCP enabled (on): IN button is illuminated.
  - HDCP disabled (off): IN button is off.
2. Press one or more input buttons to change their status. The **LOCK** button flashes.
3. Press **LOCK** to save changes and exit the HDCP mode.

## Copying the EDID

You can copy the EDID to an input from a connected output or use the default EDID.

### To copy the EDID from a connected output:

1. Press and hold **EDID** and **STO** until both buttons illuminate.  
**VS-44UHDA** enters the EDID mode and the 7-segment display shows the current EDID status:



On the front panel button:

- Both input and output buttons are dark.

On the 7-segment display:

- “**d**” under an output number indicates that the input port is set to the default EDID.
- “**L**” under an output number indicates that the EDID was uploaded externally from a file via Web page.
- A digit under an output number indicates the output from which the EDID was copied.

2. Press one or more input buttons (or **ALL**).  
The 7-segment display LEDs of the selected inputs flash.
3. Press an output button (with a connected display) from which to copy the EDID.
4. Press **EDID**.  
Wait for about 5 seconds for the device to copy the EDID from the connected display.

### To copy the default EDID:

1. Press and hold **EDID** and **STO** until both buttons illuminate.  
**VS-44UHDA** enters the EDID mode and the 7-segment display shows the current EDID status.
2. Press one or more input buttons (or **ALL**).  
The 7-segment display LEDs of the selected inputs flash.
3. Press a disconnected output button.
4. Press **EDID**.  
Wait for about 5 seconds for the device to copy the default EDID to the selected inputs.

# Firmware Upgrade

You can upgrade the **VS-44UHDA** via:

- The Ethernet, using embedded Web pages.
- By USB or RS-232 using Kramer K-UPLOAD tool.



The latest firmware version and the latest version of **K-UPLOAD** and installation instructions can be downloaded from the Kramer Web site at [www.kramerav.com/downloads/VS-44UHDA](http://www.kramerav.com/downloads/VS-44UHDA).

# Using the Embedded Web Pages

The Web pages let you control the **VS-44UHDA** via the Ethernet. The Web pages include all the OSD items and more, and are accessed using a Web browser and an Ethernet connection.

Before attempting to connect:

- Perform the procedures described in [Connecting VS-44UHDA via the ETHERNET Port](#) on page [9](#).
- Ensure that your browser is supported.

The following operating systems and Web browsers are supported:

OS	Version	Browser	Version
Windows	7	IE	11
			9
			10
		Firefox	48.0.2
			45.0.1
			54
	Chrome	31.0.1650.59	
		31.0.1650.60	
		59.0.3071.109	
	Safari	5.1.7(7534.57.2)	
8	IE	11	
	Firefox	47.0.1	
	Chrome	51.0.2704.106	
Mac	10.11	Safari	9.0(11601.1.56)
iOS	10.3.2	Safari	N/A
Android	N/A	N/A	N/A

The **VS-44UHDA** Web pages enable performing the following:

- [Switching and Setting the Ports](#) on page [30](#).
- [Changing Device Settings and Upgrading the Firmware](#) on page [38](#).
- [Managing Web Page Security](#) on page [39](#).
- [Setting the Timeout](#) on page [42](#).
- [Setting Switching Modes](#) on page [43](#).
- [Setting Step-in Devices](#) on page [44](#).
- [Managing the EDID](#) on page [46](#).
- [Viewing the About Us](#) Page on page [52](#).

## To browse the VS-44UHDA Web pages:

1. Open your Internet browser.
2. Type the IP address of the device in the address bar of your browser. For example, the default IP address:



The Authentication window appears (if set, security is enabled):

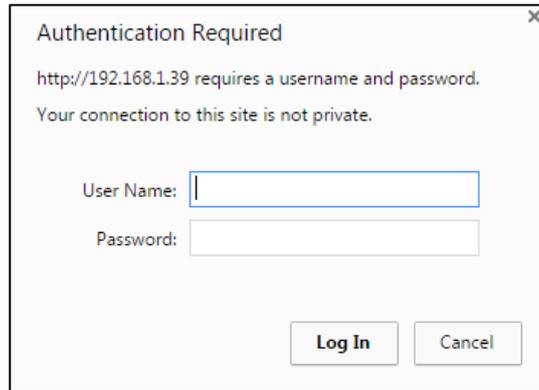


Figure 12: Using the Embedded Web Pages – the Authentication Window

3. Enter the **User Name** and **Password** and click **OK**.  
The Switching page appears:

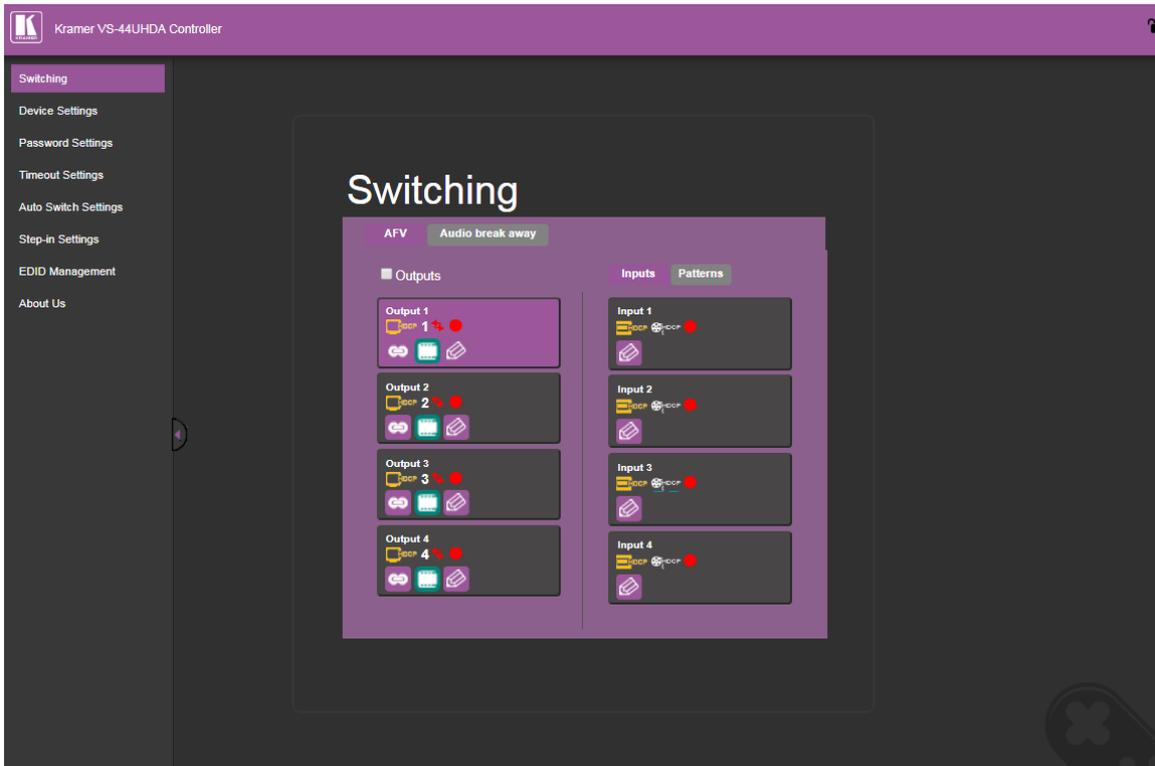


Figure 13: Switching Page with Navigation List on Left

4. Click the desired Web page or click the arrow to hide the navigation list.

## Switching and Setting the Ports

The Switching Web page enables performing the following functions:

- [Viewing and Adjusting the Output Settings](#) on page 30.
- [Viewing and Adjusting the Input Settings](#) on page 32.
- [Switching an Input to an Output](#) on page 34.
- [Switching a Pattern to an Output](#) on page 35.
- [Switching Audio in Breakaway Mode](#) on page 36.

### Viewing and Adjusting the Output Settings

Each of the VS-44UHDA output buttons lets you view and adjust the status of that input/output.

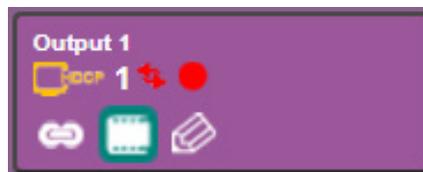


Figure 14: Switching Page – Output Button

Each output button displays the:

- HDCP status – output supports HDCP (HDCP icon) or does not support HDCP (HDCP icon).
- Switching speed – normal (normal icon), fast (fast icon) or extra-fast (extra-fast icon).
- Output status – an acceptor is connected (green icon) or not connected (red icon) to the output.
- AFV current operation mode – AFV (AFV icon) or audio breakaway (audio breakaway icon).

**To adjust the output settings:**

1. In the Navigation pane, click **Switching**. The Switching page appears.
2. Click the **AFV** tab.



The adjustment sequence presented here is only an example. You can adjust the output settings in any other order.

3. Click . The output settings window appears:



Figure 15: Switching Page – Editing the Output Button Settings

4. If required, type the label name in the **Label** text box and click .

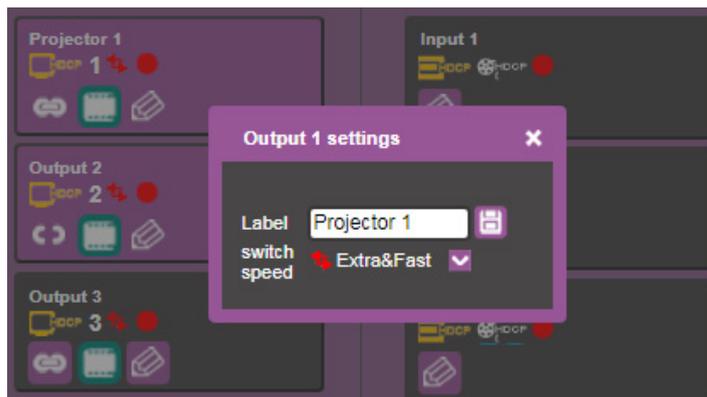


Figure 16: Switching Page – Changing the Output Label

5. Click **switch speed** dropdown box to set the switching speed (normal, fast or extra-fast).

6. Click  to mute or  to unmute the video signal.

7. To set the output to:

- AFV mode, click .
- Breakaway mode, click .

 indicates that the device is in the auto-switch mode and AFV status cannot be altered.



Setting the AFV mode icons to AFV or Breakaway modes reflects the next switching step and not the current status.

## Viewing and Adjusting the Input Settings

Each of the VS-44UHDA input buttons lets you view and adjust the status of that input/output.



Figure 17: Switching Page – Input Button

Each input button displays the:

- Input signal HDCP status – supports HDCP (🔒HDCP) or does not support HDCP (🔓HDCP).
- HDCP status – HDCP is enabled (🔒HDCP) or disabled (🔓HDCP).
- Input status – a source is connected (🟢) or not connected (🔴) to the input.

### Setting Input Parameters

To change input settings:

1. In the Navigation pane, click **Switching**. The Switching page appears.
2. Click the **AFV** tab. Verify that **Inputs** (and not **Patterns**) is selected.
3. Click . The input settings window appears:

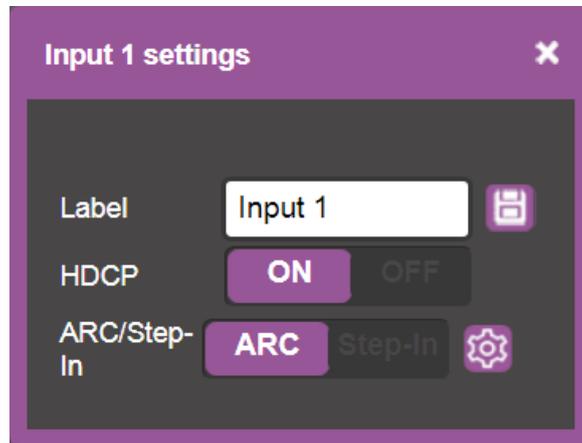


Figure 18: Switching Page – Input 1 Settings Window

4. If required, type the label name in the **Label** text box and click .
5. Set HDCP **ON** or **OFF**.
6. Click **ARC** to set input to ARC mode or click **Step-in** to set input to step-in mode.

- In ARC mode click the settings button (⚙️).  
The input ARC Settings window appears:

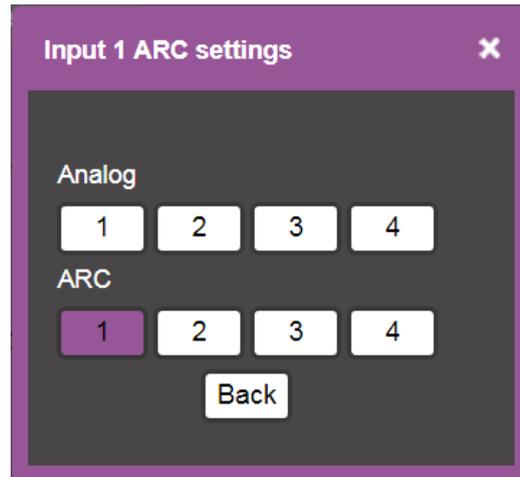


Figure 19: Switching Page – Input ARC Settings Window

- Select an ARC source for input 1: either from analog inputs IN 1 to IN 4, or from HDMI outputs 1 to 4.  
The selected port routes its audio signal to HDMI input 1.

## Switching an Input to an Output

To switch an input to an output:

1. In the Navigation pane, click **Switching**. The Switching page appears.
2. Click the **AFV** tab.



Figure 20: Switching Page – AFV Tab

3. Click an output button or check the **Outputs** box. The button turns purple.
  4. Click an Input button. The button turns purple.
- The selected input is switched to the output.

## Switching a Pattern to an Output

To switch a pattern to an output:

1. In the Navigation pane, click **Switching**. The Switching page appears.
2. Click the **AFV** tab. Verify that **Patterns** (and not **Inputs**) is selected. The list of patterns appears.

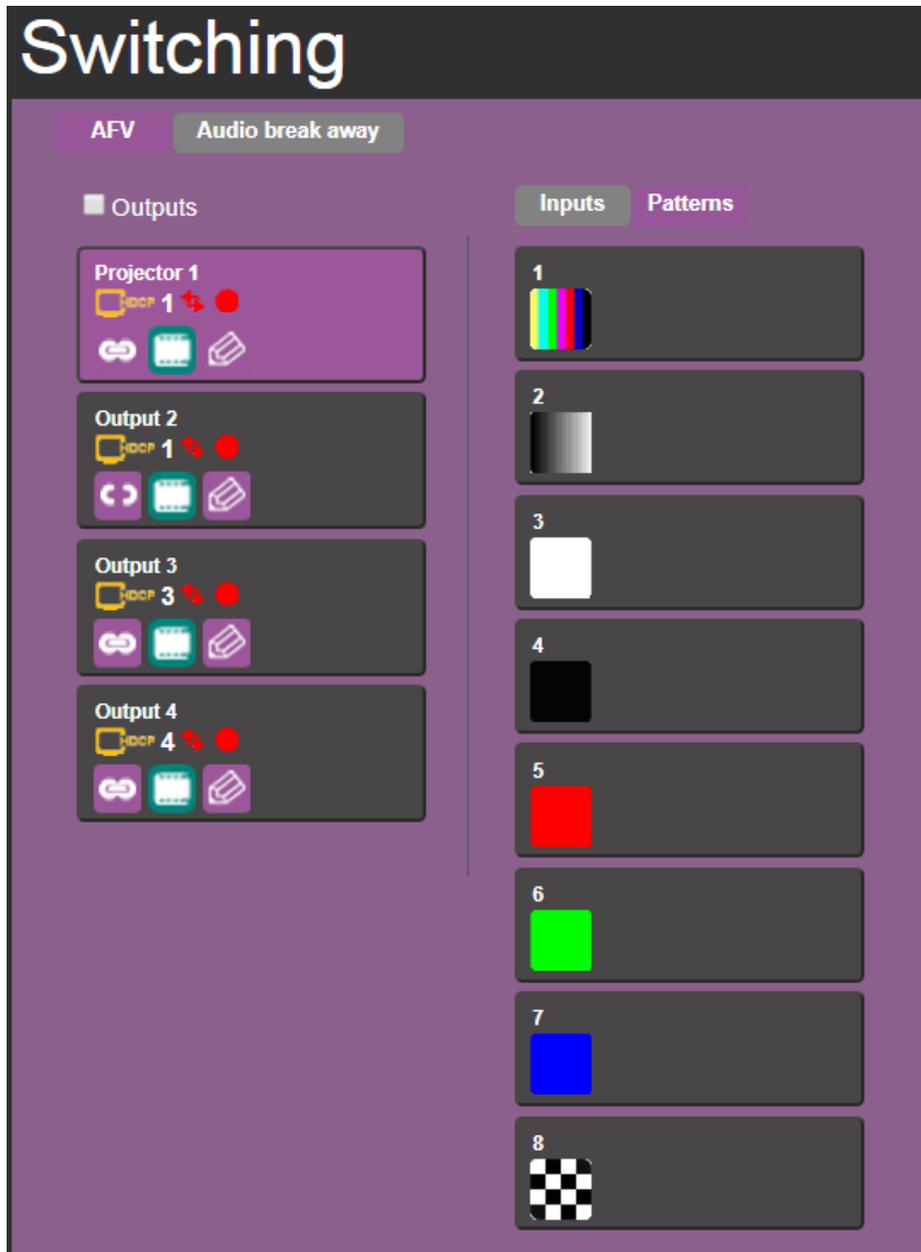


Figure 21: Switching Page – Switching a Pattern to an Output

3. Select an output button or check the **Outputs** box.
4. Select a pattern.

The selected pattern is switched to the selected output.

## Switching Audio in Breakaway Mode

In breakaway mode, the HDMI embedded audio is switched separately from the video signal.



The audio breakaway mode is enabled only when Auto Switch Setting is set to Manual mode.

Set the volume and balance of each analog output using the appropriate sliders or mute/unmute the audio signal of an output:

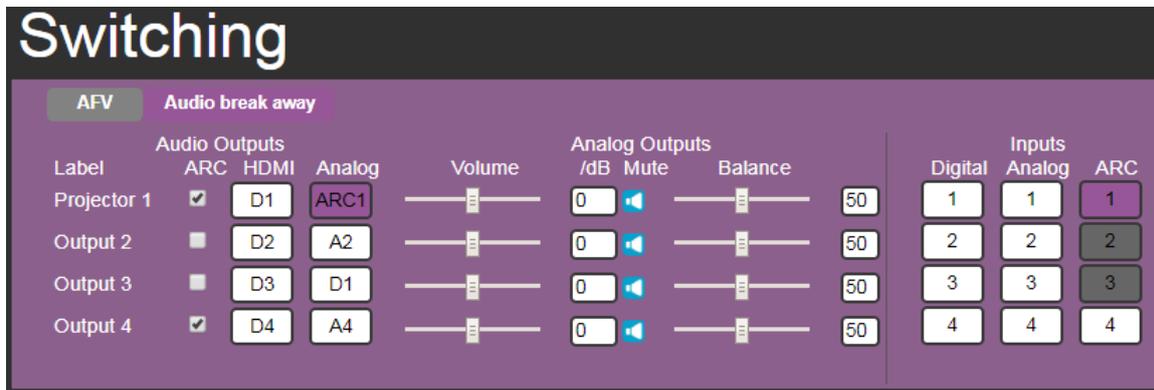


Figure 22: Switching Page – Switching Audio in the Breakaway Mode

You can switch a digital input to a digital or analog output and an analog input to a digital or analog output. If ARC mode is enabled, you can switch a selected ARC to any of the analog outputs.

### To switch an audio input to an audio output:

1. In the Navigation pane, click **Switching**. The Switching page appears.
2. Click the **Audio break away** tab.
3. Switch an input to a selected output. For example, switch digital input 4 to analog output 1:
  - Click an **HDMI** or **Analog** button (under the **Audio Outputs** column). The selected button turns purple with a blue frame **A1**.
  - Click a **Digital** or **Analog** button (under the **Inputs** column). The selected button turns purple with a blue frame **4**.

Analog Output 1 is switched to D4 

Label	ARC	HDMI	Analog
Projector 1	<input type="checkbox"/>	D1	A1

.

### To switch ARC to an output:

1. In the Navigation pane, click **Switching**. The Switching page appears.
2. Click the **Audio break away** tab.
3. Check the ARC check boxes to set these outputs that are set to ARC mode. (under the **Audio Outputs** column). For example, output 1 is set to ARC mode so the output 1 audio signal returns to the

input and can be switched to any analog output. Once an output is set to the ARC mode, the **Inputs ARC** button (on the right) is enabled and changes from gray to white.

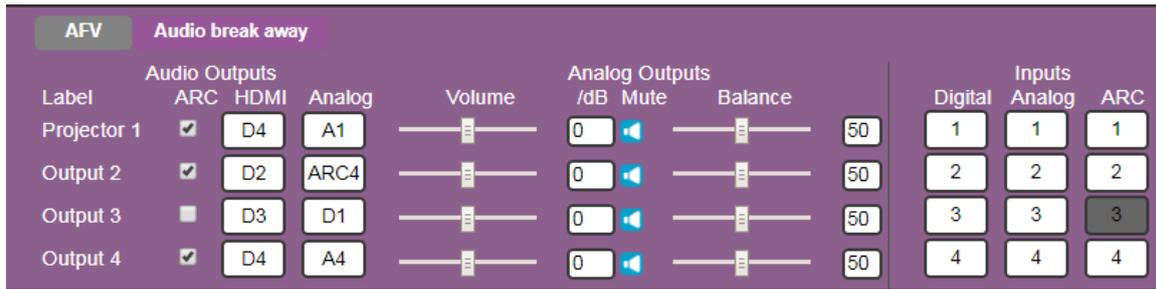


Figure 23: Switching Page – Output 1 Set to ARC Mode

4. Switch an ARC input to a selected output. For example, switch ARC 4 to output 3:

- Click an analog output button **A3**.
- Click an ARC button **4**.

Analog Output 3 is switched to ARC 4 **Output 3**  **D3** **ARC4**.

## Changing Device Settings and Upgrading the Firmware

The Device Settings Web page shows the device details, such as name, MAC address and firmware version and also enables performing the following functions:

- [Changing the Ethernet Settings](#) on page [38](#).
- [Performing a Factory Reset](#) on page [39](#).
- [Performing Firmware Upgrade](#) on page [39](#).

### Changing the Ethernet Settings

To change the Ethernet settings:

1. In the Navigation pane, click **Device Settings**. The Device Settings page appears:

Information	
Model	VS-44UHDA
Name	KRAMER_0100
Serial number	05170103100100
MAC address	00-1D-56-03-94-CC
Firmware version	01.00.0009
DHCP	<input type="checkbox"/>
IP address	<input type="text" value="192.168.1.39"/>
Subnet Mask	<input type="text" value="255.255.0.0"/>
Gateway	<input type="text" value="192.168.0.1"/>
TCP Port	<input type="text" value="5000"/>
UDP Port	<input type="text" value="50000"/>

**Firmware Upgrade**

Choose a file

Figure 24: Device Settings Page

2. Uncheck/check the **DHCP** check box.
3. If DHCP is unchecked, change any of the parameters (IP Address, Netmask and/or Gateway).
4. Click **Save Changes**.



Note that:

- After changing the IP number, reload the Web page with the new IP address.
- After changing the Subnet mask you need to turn the **VS-44UHDA** power off and then on again.
- If DHCP is checked, reload the Web page with the new IP address.

## Performing a Factory Reset

To reset the device to its factory default values:

1. In the Navigation pane, click **Device Settings**. The Device Settings page appears ([Figure 24](#)).
2. Click **Reset**. The following window appears:

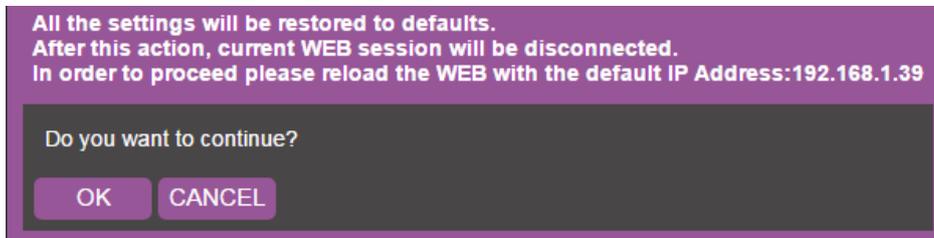


Figure 25: Device Settings Page – Factory Reset

3. Click **OK** to start factory reset and follow the instructions on-screen.

## Performing Firmware Upgrade

To perform firmware upgrade:

1. In the Navigation pane, click **Device Settings**. The Device Settings page appears ([Figure 24](#)).
2. Click **BROWSE** and select the new firmware file.
3. Click **START UPGRADE** and follow the instructions on-screen.

---

## Managing Web Page Security

Use the Security page to set Web access permission:

### Setting Web Page Access Permission

To define access to the Web pages In the Navigation pane, click **Password Settings**. The Password Settings page appears displaying the current status (password protected or free access).

To access Web pages without using the password:

1. Check the current security settings.

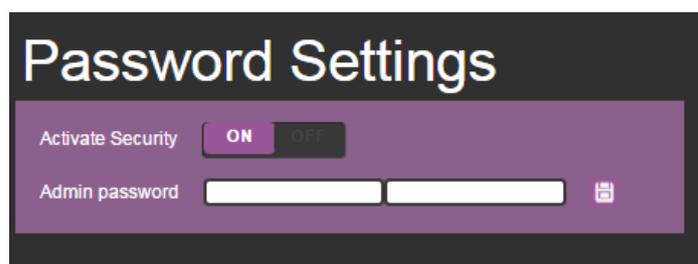


Figure 26: Password Settings Page – Password Protected

- 2. Set **Activate Security** to **OFF**.  
The following message appears:

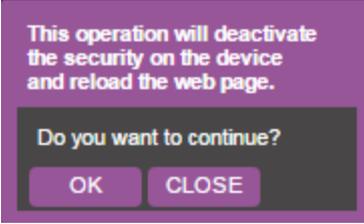


Figure 27: Password Settings Page – Deactivating the Security

- 3. Click **OK**.  
The Web page reloads.

**To access Web pages using the password:**

- 1. Check the current security status.

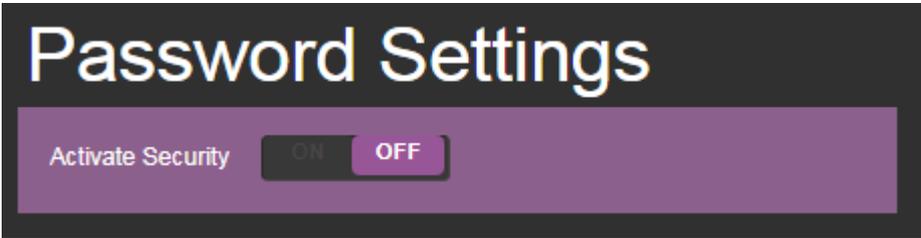


Figure 28: Password Settings Page – Security Deactivated

- 2. Set **Activate Security** to **ON** for Web page password protection. The following message appears:

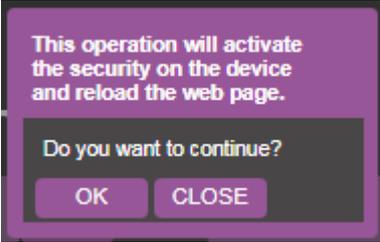


Figure 29: Password Settings Page – Security Activation Message

- 3. Click **OK**.  
The connection is interrupted and authentication is required to access Web pages.

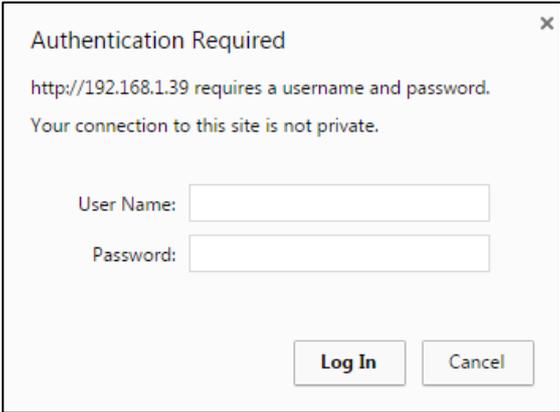


Figure 30: Password Settings Page – Security Log In

4. Type the User Name (Admin, by default) and Password (left empty by default).

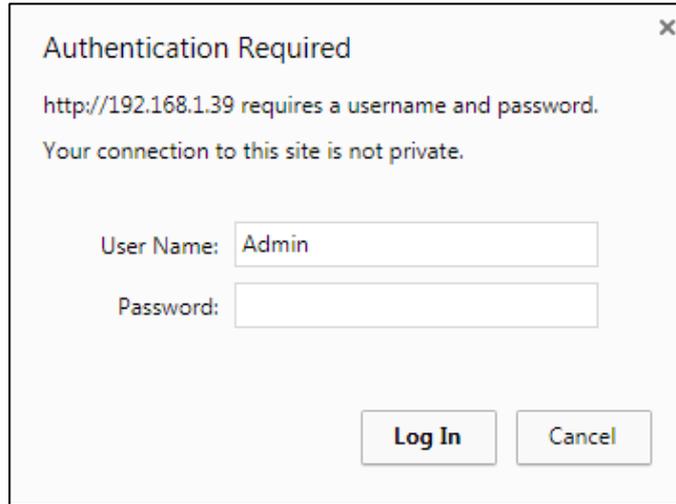


Figure 31: Password Settings Page – Password Protection

5. Click **Log In**.
6. Select **Password** from the Navigation pane.

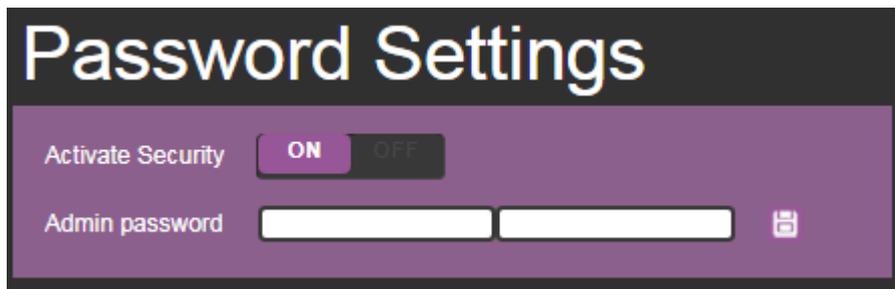


Figure 32: Password Settings Page – Setting the Admin Password

7. Type the new Admin password twice in both **Admin password** text boxes.

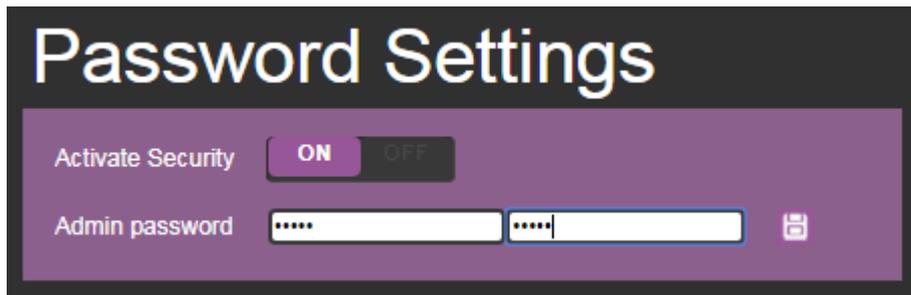


Figure 33: Password Settings Page – Entering the Admin Password

8. Click . The following message appears:

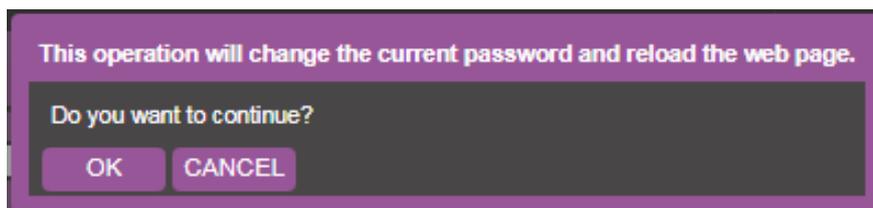


Figure 34: Password Settings Page – Password Warning

9. Click **OK**.

The page is reloaded and can be accessed by entering the password.  
The top right side of the Web page displays the security icon:

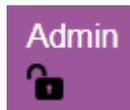


Figure 35: Password Settings Page – Admin Icon

## Setting the Timeout

Use the **Timeout Settings** Web page to set the time delay to shut down if no input signal is detected for each output and also to set the auto switching time.



Always set the 5V cut-off (Disable 5V) time delay to be longer than the video signal loss timer delay.

### To set the timeout:

1. In the Navigation pane, click **Timeout Settings**. The Timeout Settings page appears.

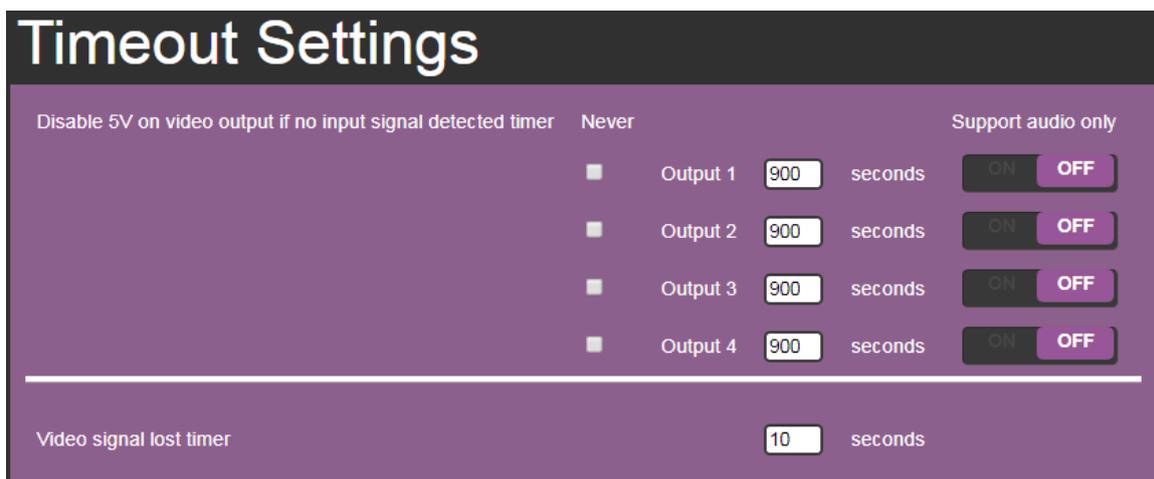


Figure 36: Timeout Settings Page

2. Set the specific output delay time.



If you do not want a specific output to shut down if an input signal is not detected, check the **Never** box next to the desired output.



3. Set audio support **ON** if you want shutdown to occur only if an audio signal is lost.



**Support audio only** can be used if the video and audio signals routed to an output, come from separate sources.

If Support audio only is set to:

- **ON** – The audio signal routed to the output remains active when the video source (coming from a different input) is deactivated.
- **OFF** – The audio signal routed to the output is deactivated together with the deactivation of the video source (coming from a different input).

#### To set the video lost timer (when in auto-switching mode):

1. In the Navigation pane, click **Timeout Settings**. The Timeout Settings page appears.
2. Set the video lost timer.



The adjustment sequence presented here is only an example. You can adjust the output settings in any other order.



If the video is lost when in the auto switching mode (Priority or Last connected) you can set the time the device waits before it switches to the next source.

## Setting Switching Modes

Use the **Auto Switch Settings** page to set the switching mode per output.



Setting to priority or last connected mode forces **VS-44UHDA** to operate in AFV mode.

#### To set the switching mode:

1. In the Navigation pane, click **Auto Switch Settings**. The Auto Switch Settings page appears.

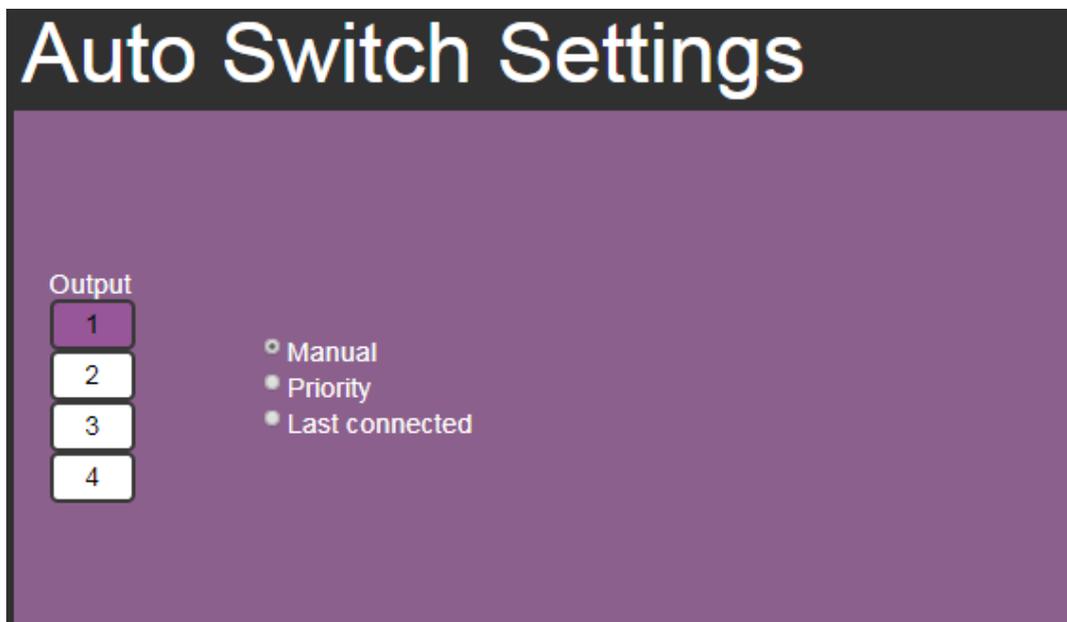


Figure 37: Auto Switch Settings Page

2. Select an output and set the switching mode to **Manual**, **Priority** or **Last connected**:

- In the Manual mode (see [Figure 37](#)), the outputs are switched manually to the selected output.
- In the Priority mode, drag and drop the inputs from the highest to the lowest priority. The inputs are then switched according to the set priority to the selected output:

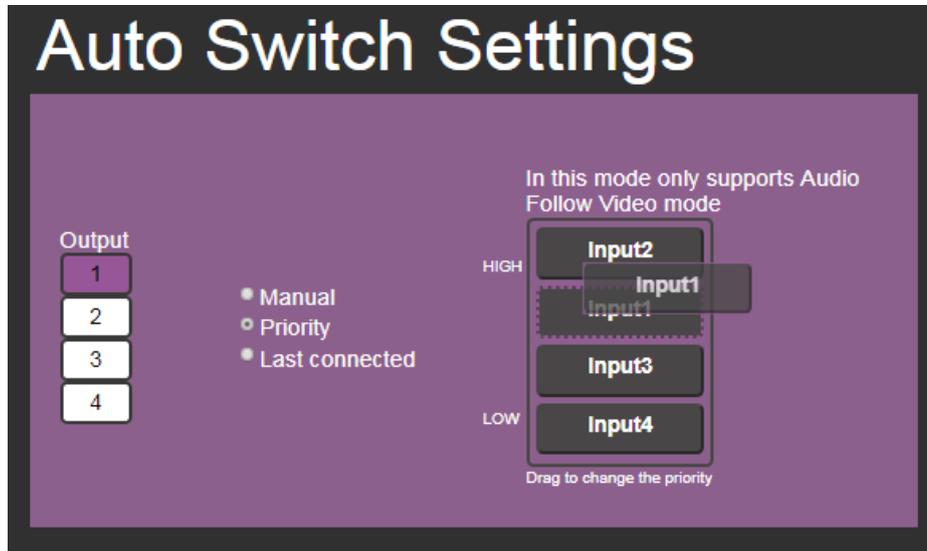


Figure 38: Auto Switch Settings Page – Setting the switching Priority

- In the Last connected mode, select the inputs that are included in the last connected scan that will be switched to the selected output:

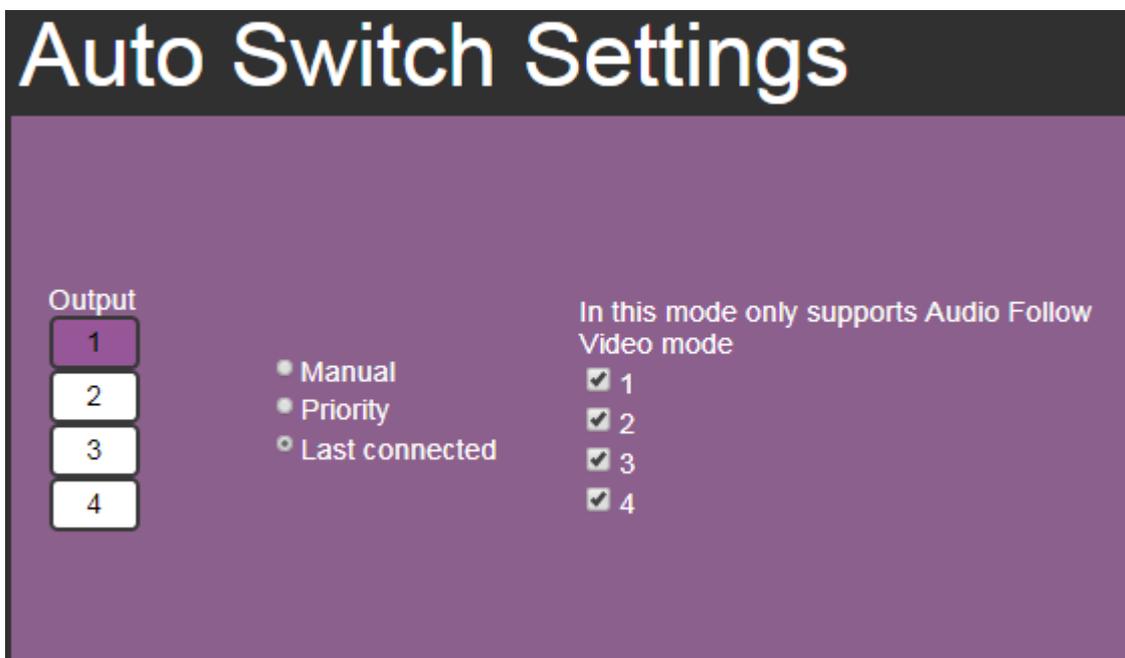


Figure 39: Auto Switch Settings Page – Last Connected Mode

## Setting Step-in Devices

Use the Step-In Settings page to manage Step-in devices (for example, Kramer **DIP-31**).

If a step-in device is not connected to **VS-44UHDA**, the following page appears:

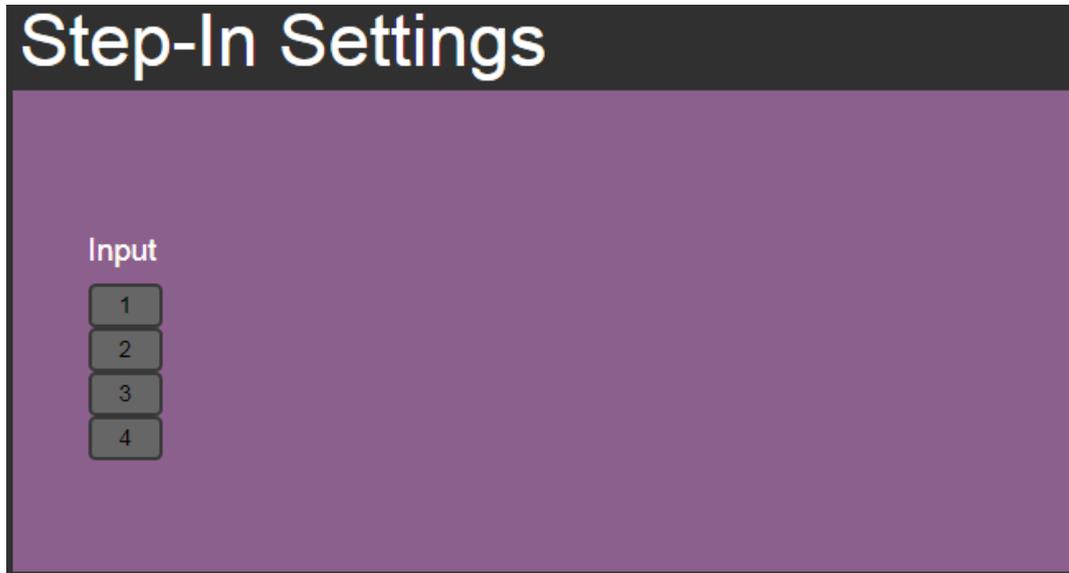


Figure 40: Step-In Settings Page (Step-in Device is not Connected)

#### To manage a step-in device:

1. Connect the HDMI output of a step-in device (for example, **DIP-31**) to an HDMI input on the **VS-44UHDA**.
2. In the Navigation pane, click **Step-In Settings**. The Step-In Settings page appears and the input button/s to which the step-in device/s is connected appears purple. The **DIP-31** Inputs list and the **VS-44UHDA** outputs to which the **DIP-31** input is routed are displayed:

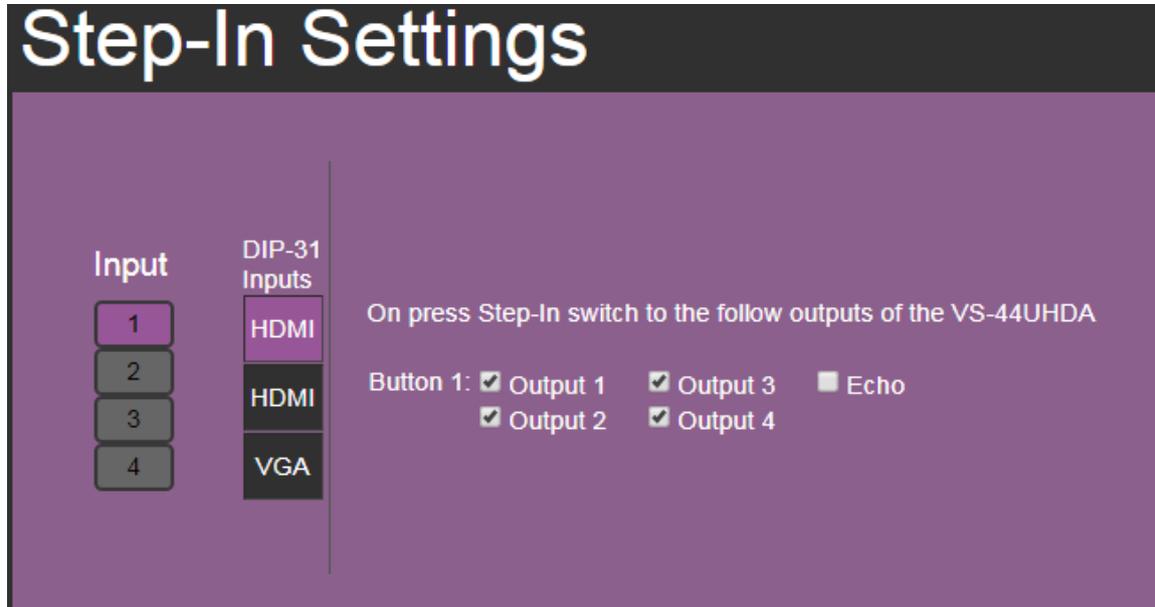


Figure 41: Step-In Settings Page – Displaying Step-In Inputs

3. Select a **DIP-31** input (HDMI IN 1, HDMI IN 2 or VGA).  
The respective button on **DIP-31** illuminates.



You can also press an input button on the **DIP-31**. The selected input will be displayed on the Web page.

4. Check the outputs to which the inputs will be routed.

5. Press the **STEP-IN** button on **DIP-31**.

The selected step-in button is routed to all the checked outputs.



Any time the output Step-in configuration changes, press the STEP-IN button on the Step-In device to update the configuration.



Selecting Echo sends an instruction via **VS-44UHDA** RS-232 port.

---

## Managing the EDID

The EDID Management page lets you read the EDID from:

- Any of the outputs,
- The default EDID
- Any of the inputs,
- A file in your PC (Browse).

The selected EDID can be copied to the selected input/s.

**To copy an EDID from an output to an input:**

1. In the Navigation pane, click **EDID Management**. The EDID Management page appears.

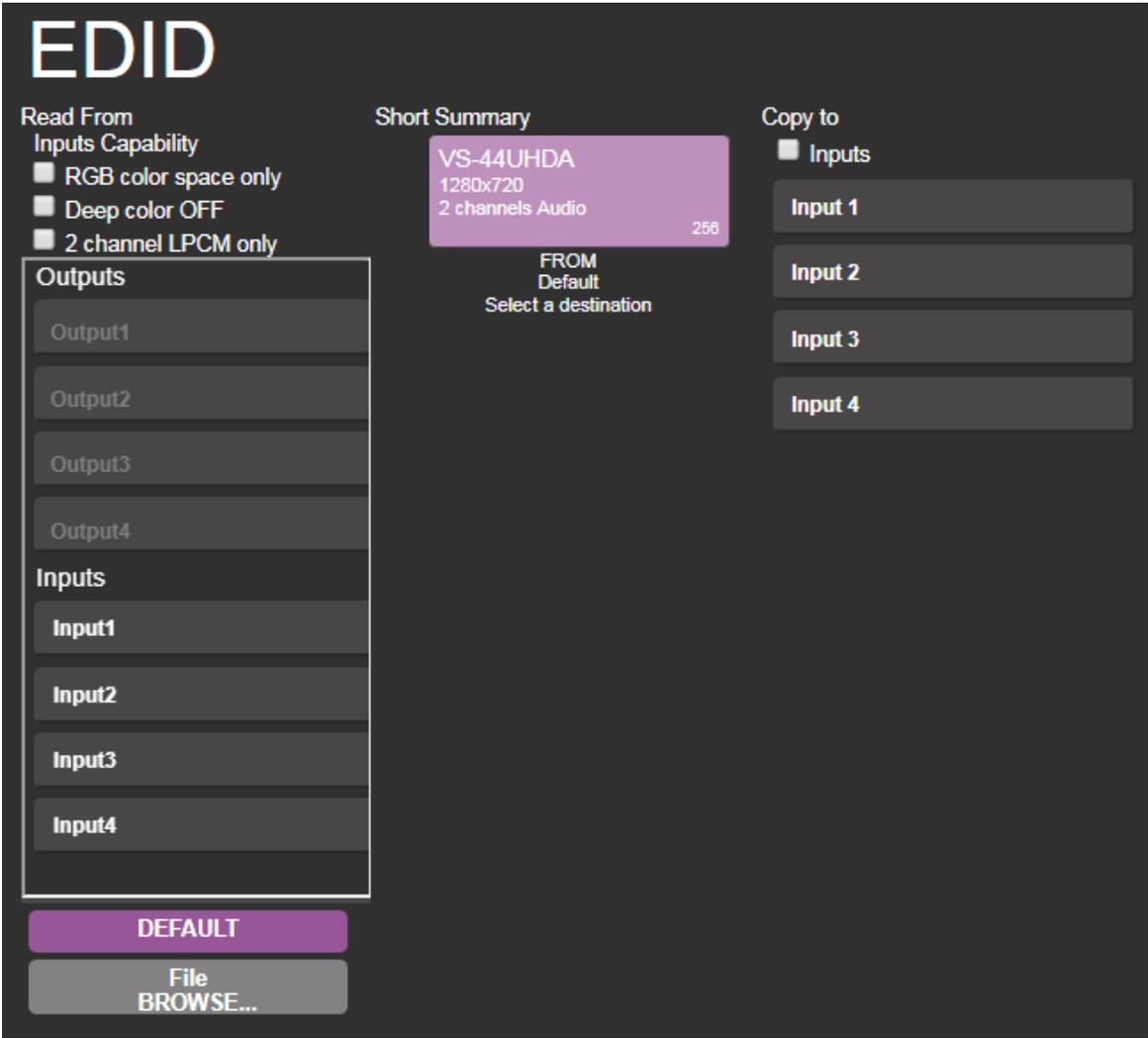


Figure 42: EDID Management Page – Select an EDID Source

2. Select the EDID source: a connected output.



When reading from an output, make sure that the output is connected to an acceptor.

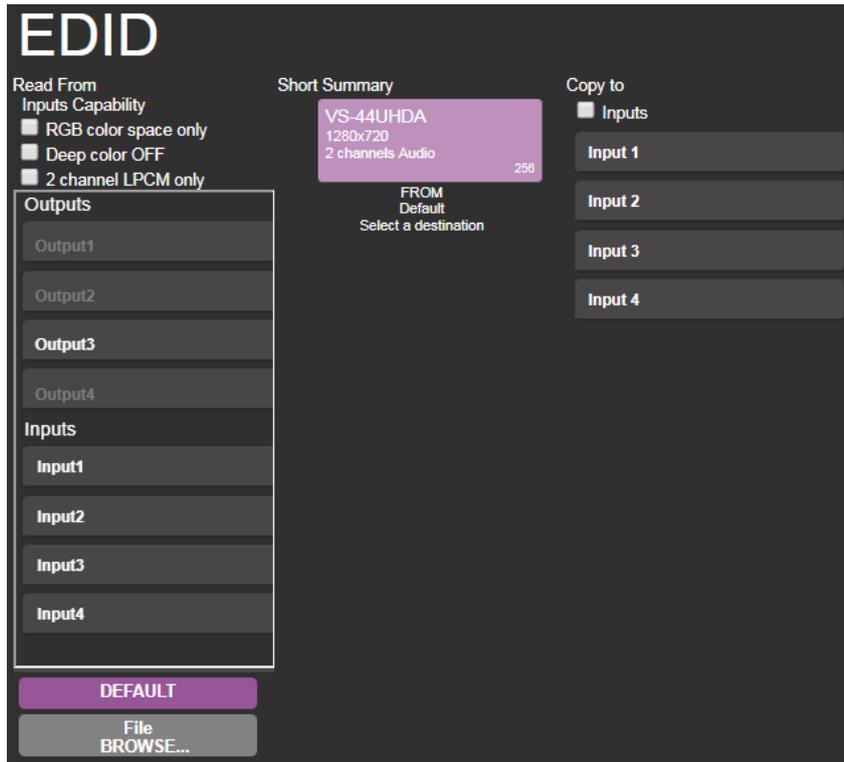


Figure 43: EDID Management Page – Select an EDID output

3. Select an input (or all the inputs) to which the EDID is copied.

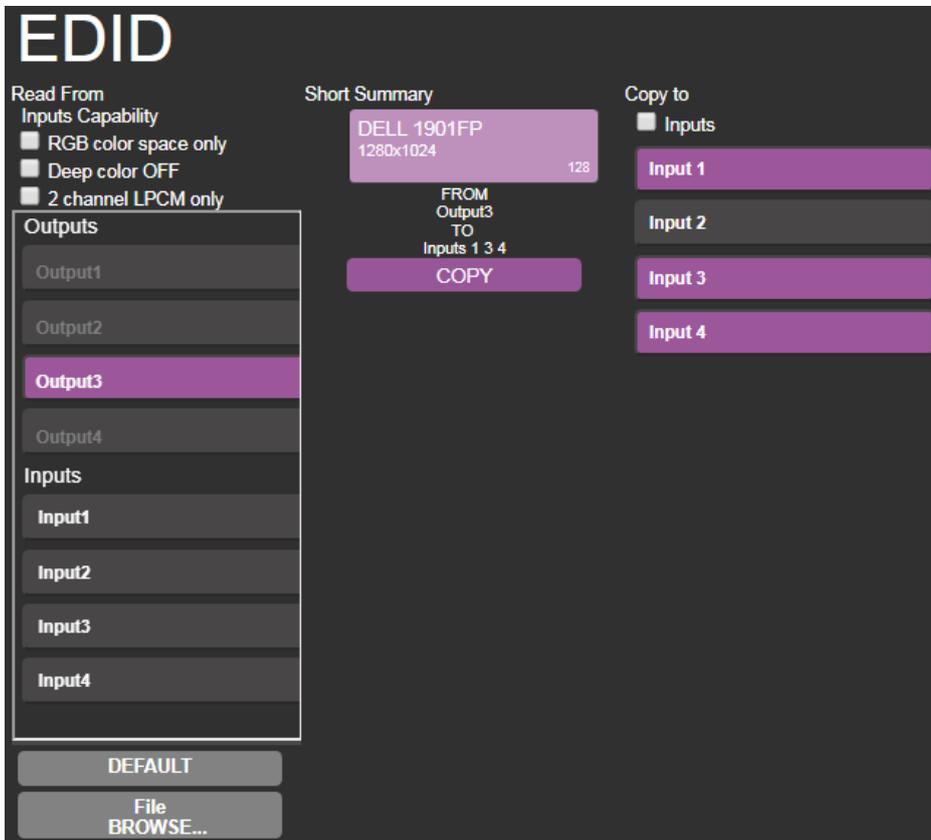


Figure 44: EDID Management Page – Select an Input

4. Click **COPY**.  
The EDID message appears.

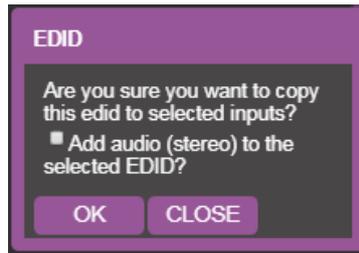


Figure 45: EDID Page –EDID Copy Message

5. Click **OK**. The following message appears:

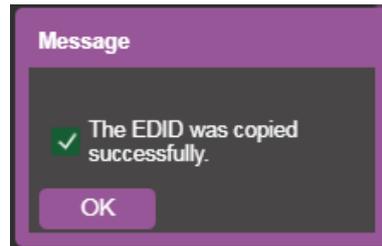


Figure 46: EDID Management Page – Loading the EDID from Output to Input

6. Click **OK**.

**To read the EDID from the default EDID:**

1. In the Navigation pane, click **EDID Management**. The EDID Management page appears.
2. Click **DEFAULT**.
3. Click **OK** and follow the instructions on-screen.

### To read the EDID from an input to another input/s:

1. In the Navigation pane, click **EDID Management**. The EDID Management page appears.
2. Select an input from the list (on the left).
3. If required, check the options under Inputs **Capabilities**.

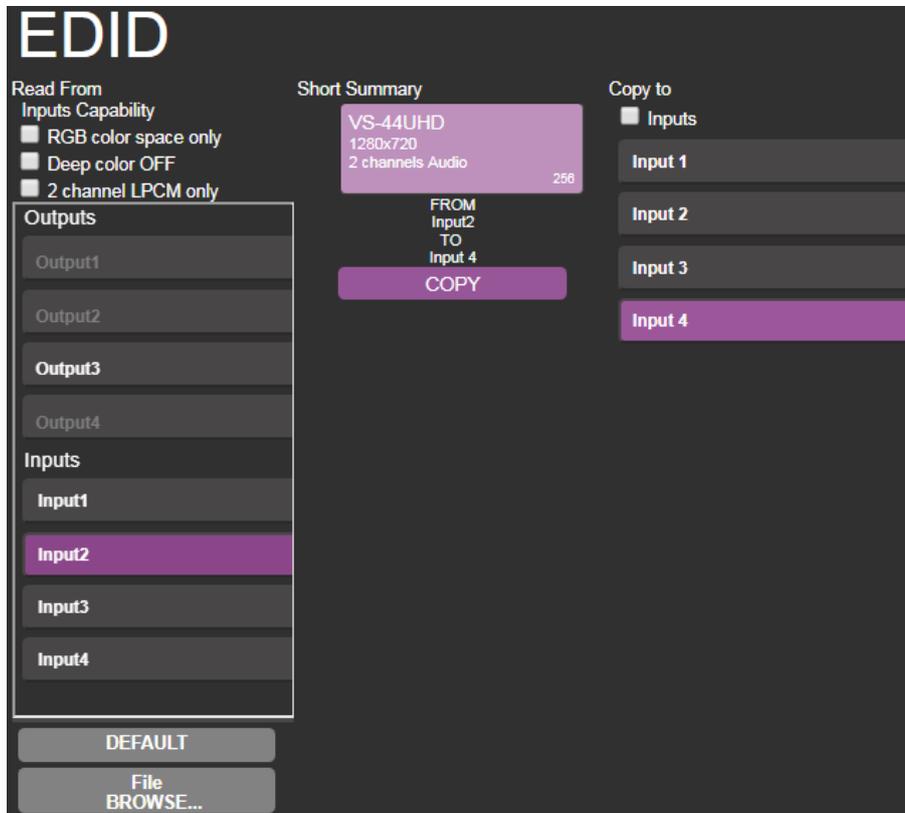


Figure 47: EDID Management Page – Loading the EDID from input to Input

4. Click **COPY** and follow the instructions on-screen.

The EDID is loaded to the selected inputs.

To read the EDID from a file:

- 1. In the Navigation pane, click **EDID Management**. The EDID Management page appears.
- 2. Click **File BROWSE** and open the EDID file.

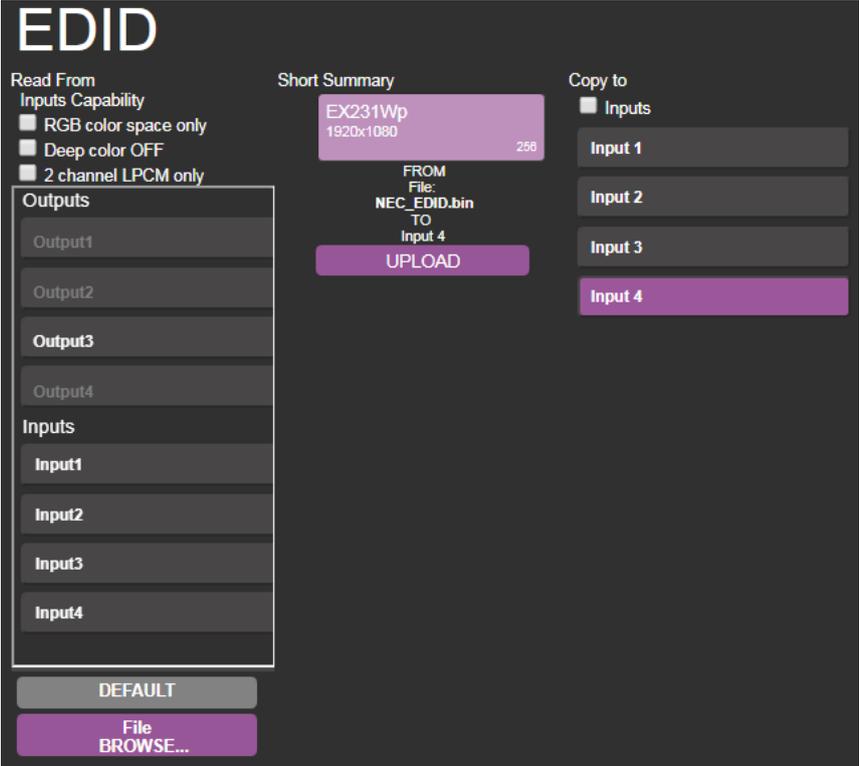


Figure 48: EDID Management Page – EDID Selected from a File

- 3. Select one or more inputs

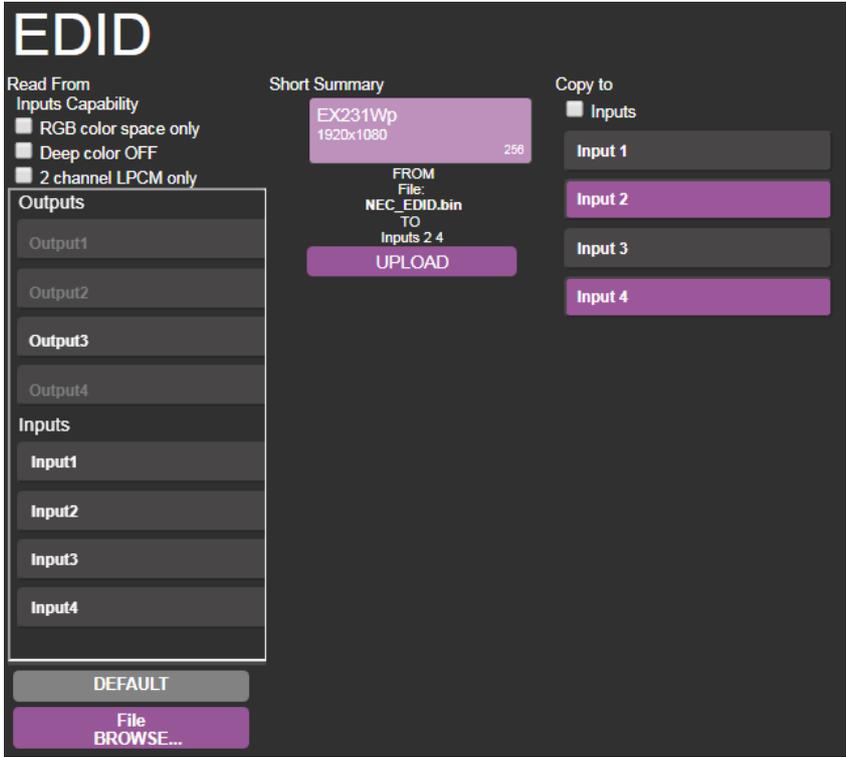


Figure 49: EDID Management Page – Loading the EDID from a File to the Input

4. Click **UPLOAD**. The following message appears:

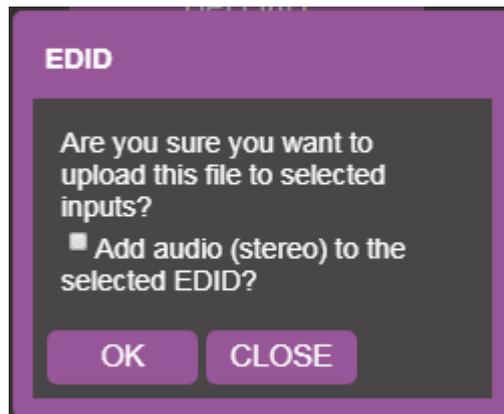


Figure 50: EDID Management Page – EDID Message

5. Click **OK**.
6. Follow the instructions on-screen.



When viewing the 7-segment display in the EDID mode, the input with EDID read from a file will display "L"

---

## Viewing the About Us Page

The VS-44UHDA About Us page lets you view the Web page version and Kramer Electronics Ltd details.



Figure 51: About Page

# Technical Specifications

Inputs	4 HDMI	On female HDMI connectors
	4 Stereo Analog Unbalanced Audio	On 3.5mm mini jacks
Outputs	4 HDMI	On female HDMI connectors
	4 Stereo Balanced Audio	On 5-pin terminal blocks (+4dBu nominal)
Ports	1 USB	On a female USB-A connector
	1 RS-232	On a 3-pin terminal block for serial link extension
	1 Ethernet	On an RJ-45 female connector for device control
	1 USB	On a female USB-A connector for powering another device
Video	Max. Resolution	4K@60Hz (4:2:0) and 4K@30Hz (4:4:4)
	Compliance	Supports HDMI 1.4 and HDCP 1.4
Control	Front Panel	Front panel buttons
		7-segment display
Power	Consumption	42VA
	Source	100-240V AC, 50/60Hz
Environmental Conditions	Operating Temperature	0° to +40°C (32° to 104°F)
	Storage Temperature	-40° to +70°C (-40° to 158°F)
	Humidity	10% to 90%, RH non-condensing
General	Net Dimensions (W, D, H)	19", 7.2", 1U, rack mountable
	Shipping Dimensions (W, D, H)	52.5cm x 33cm x 10.7cm (20.7" x 13" x 4.2")
	Net Weight	1.85kg (4.08lbs) approx.
	Shipping Weight	2.9kg (6.39lbs) approx.
Accessories	Included	Rack ears, power cord

Specifications are subject to change without notice at [www.kramerav.com](http://www.kramerav.com)

## Default Communication Parameters

RS-232/Ethernet			
Baud Rate:	115,200	Parity:	None
Data Bits:	8	Command Format:	ASCII Protocol 3000
Stop Bits:	1		
Example (Route input 1 to output 1):			#VID1> 1<cr>
Ethernet Parameters			
IP Address:	192.168.1.39	Default TCP Port #:	5000
Subnet Mask:	255.255.0.0	Default UDP Port #:	50000
Default Gateway:	192.168.0.1	Number of TCP ports:	8
		Number of web clients:	5
Full Factory Reset			
Front Panel Buttons:	Power off the device, press and hold the LOCK, EDID and STO buttons simultaneously for about 3 seconds while powering the device, and then release. Until all front panel buttons illuminate		
Protocol 3000:	"#factory" command.		
Web Pages:	In the Device Settings page, click Reset.		

## Default Parameters

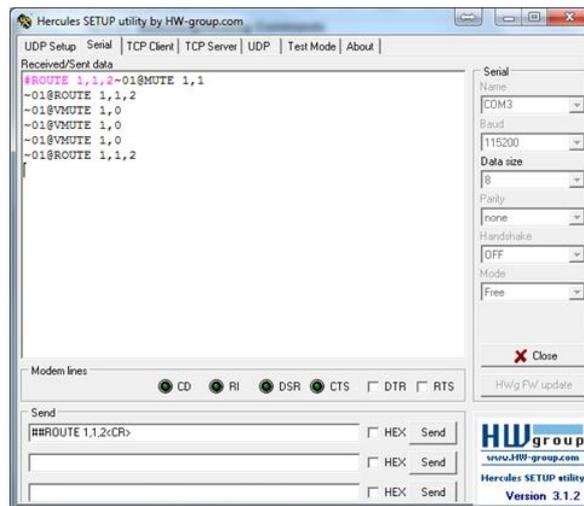
Parameter	Value
Protocol:	K3000
K3000 Model Name:	V, 'S', '-', '4', '4', 'U', 'H', 'D', 'A' "
K3000 Serial Number:	00000000000000
 Model name and serial number will not change back to the default status after a factory reset.	
TCP/IP address:	192.168.1.39
TCP/IP port:	5000
UDP port:	50000
Mask number:	255.255.0.0
Gateway number:	192.168.0.1
DHCP enable:	Disable(OFF)
EDID status:	Default, all input ports use the default EDID data.
Input port HDCP:	All ON, support HDCP.
Step-In button setting:	Default, all the output checked for an input.
Video status:	Output 1 to 4 route to input 1 to 4 separately.
Audio status:	Output 1 to 4 route to digital input 1 to 4 separately.
Output audio volume:	Default, 50.
Output audio balance:	Default, 50.
All setups:	All empty. No preset status.
EDID data:	All input ports use the default EDID data.
V-mute:	Open the video.
Mute:	Open the audio.
Switch mode:	Manual.
Switch speed:	Ex-fast switch.
ARC or de-embedded:	De-embedded.
Video Priority settings	Lower input index has higher priority.
Auto Switching mode	Priority: Priority order is Highest for 1 and lowest for 4
Auto Switching settings	All video inputs are routed to each of the video outputs
Default switching mode - manual/auto	Manual, IN1 to OUT1, etcc for 2,3,4
Default EDID	Kramer default EDID with "monitor name"="VS-44UHDA"
Lock EDID state	Not locked
HDCP mode	ENABLED
Video Signal loss timeout (no 5V)	0
Video Signal loss timeout (5V is on)	10 sec
New video signal gain timeout	0
Audio Signal loss timeout (no 5V)	0
Output inactivity timeout	15 min
Apply switch mode configuration on startup	10

# Protocol 3000

The **VS-44UHDA 4x4 UHD Matrix Switcher** can be operated using the Kramer Protocol 3000 serial commands. The command framing varies according to how you interface with the **VS-44UHDA**.

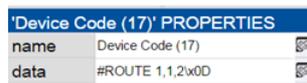
Generally, a basic video input switching command that routes a layer 1 video signal to HDMI out 1 from HDMI input 2 (`ROUTE 1, 1, 2`), is entered as follows:

- Terminal communication software, such as Hercules:



The framing of the command varies according to the terminal communication software.

- K-Touch Builder (Kramer software):



- K-Config (Kramer configuration software):



All the examples provided in this section are based on using the K-Config software.

You can enter commands directly using terminal communication software (e.g., Hercules) by connecting a PC to the serial or Ethernet port on the **VS-44UHDA**. To enter `CR` press the Enter key (`LF` is also sent but is ignored by the command parser).

Commands sent from various non-Kramer controllers (e.g., Crestron) may require special coding for some characters (such as, `/x##`). For more information, refer to your controller's documentation.

For more information about Protocol 3000 commands, see:

- [Understanding Protocol 3000](#) on page [56](#)
- [Kramer Protocol 3000 Syntax](#) on page [57](#)
- [Protocol 3000 Commands](#) on page [58](#)

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## Understanding Protocol 3000

Protocol 3000 commands are structured according to the following:

- **Command** – A sequence of ASCII letters (A-Z, a-z and -). A command and its parameters must be separated by at least one space.
- **Parameters** – A sequence of alphanumeric ASCII characters (0-9, A-Z, a-z and some special characters for specific commands). Parameters are separated by commas.
- **Message string** – Every command entered as part of a message string begins with a message starting character and ends with a message closing character.



A string can contain more than one command. Commands are separated by a pipe ( | ) character.

- **Message starting character:**
  - # – For host command/query
  - ~ – For device response
- **Device address** – K-NET Device ID followed by @ (optional, K-NET only)
- **Query sign** – ? follows some commands to define a query request
- **Message closing character:**
  - CR – Carriage return for host messages (ASCII 13)
  - CR LF – Carriage return for device messages (ASCII 13) and line-feed (ASCII 10)
- **Command chain separator character** – Multiple commands can be chained in the same string. Each command is delimited by a pipe character ( | ). When chaining commands, enter the message starting character and the message closing character only at the beginning and end of the string.



Spaces between parameters or command terms are ignored. Commands in the string do not execute until the closing character is entered. A separate response is sent for every command in the chain.

## Kramer Protocol 3000 Syntax

The Kramer Protocol 3000 syntax uses the following delimiters:

- **CR** = Carriage return (ASCII 13 = 0x0D)
- **LF** = Line feed (ASCII 10 = 0x0A)
- **SP** = Space (ASCII 32 = 0x20)

Some commands have short name syntax in addition to long name syntax to enable faster typing. The response is always in long syntax.

The Protocol 3000 syntax is in the following format:

- **Host Message Format:**

Start	Address (optional)	Body	Delimiter
#	<i>Device_id@</i>	<b>Message</b>	<b>CR</b>

- **Simple Command** – Command string with only one command without addressing:

Start	Body	Delimiter
#	<b>Command</b> <b>SP</b> <i>Parameter_1,Parameter_2,...</i>	<b>CR</b>

- **Command String** – Formal syntax with command concatenation and addressing:

Start	Address	Body	Delimiter
#	<i>Device_id@</i>	<b>Command_1</b> <i>Parameter1_1,Parameter1_2,...</i> <b>Command_2</b> <i>Parameter2_1,Parameter2_2,...</i> <b>Command_3</b> <i>Parameter3_1,Parameter3_2,...</i> ...	<b>CR</b>

- **Device Message Format:**

Start	Address (optional)	Body	Delimiter
~	<i>Device_id@</i>	<b>Message</b>	<b>CR</b> <b>LF</b>

- **Device Long Response** – Echoing command:

Start	Address (optional)	Body	Delimiter
~	<i>Device_id@</i>	<b>Command</b> <b>SP</b> [ <i>Param1 ,Param2 ...</i> ] <b>result</b>	<b>CR</b> <b>LF</b>

## Protocol 3000 Commands

This section includes the following commands:

- [Common Commands](#) on page [58](#)
- [System Commands](#) on page [63](#)
- [Authentication Commands](#) on page [67](#)
- [EDID Handling Commands](#) on page [69](#)
- [Switch Commands](#) on page [70](#)
- [Switching Commands](#) on page [74](#)
- [Audio Commands](#) on page [76](#)
- [Communication Commands](#) on page [78](#)

### Common Commands

Command	Description
#	Protocol handshaking (system mandatory)
BUILD-DATE	Get device build date (system mandatory)
FACTORY	Reset to factory default configuration
HELP	Get command list (system mandatory)
MODEL?	Get device model (system mandatory)
PROT-VER?	Get device protocol version (system mandatory)
RESET	Reset device (system mandatory)
SN?	Get device serial number (system mandatory)
VERSION?	Read device firmware version
IDV	Set visual indication from device
LOCK-FP	Lock/get front panel
NAME	Set/get machine (DNS) name
NAME-RST	Reset machine name to factory default (DNS)

#### #

Functions		Permission	Transparency
Set:	#	End User	Public
Get:	-	-	-
Description		Syntax	
Set:	Protocol handshaking	# <input type="text"/>	
Get:	-	-	
Response			
~nn@SPOKCR LF			
Notes			
Validates the Protocol 3000 connection and gets the machine number. Step-in master products use this command to identify the availability of a device.			
K-Config Example			
`#`, 0x0D			

**BUILD-DATE**

Functions		Permission	Transparency
Set:	-	-	-
Get:	<b>BUILD-DATE?</b>	End User	Public
Description		Syntax	
Set:	-	-	
Get:	Get device build date	# <b>BUILD-DATE?</b> <input type="checkbox"/> CR	
Response			
~ <input type="checkbox"/> <input type="checkbox"/> @ <b>BUILD-DATE</b> <input type="checkbox"/> SPdate <input type="checkbox"/> SPtime <input type="checkbox"/> CR LF			
Parameters			
date – Format: YYYY/MM/DD where YYYY = Year, MM = Month, DD = Day			
time – Format: hh:mm:ss where hh = hours, mm = minutes, ss = seconds			
K-Config Example			
"#BUILD-DATE?", 0x0D			

**FACTORY**

Functions		Permission	Transparency
Set:	<b>FACTORY</b>	End User	Public
Get:	-	-	-
Description		Syntax	
Set:	Reset device to factory default configuration	# <b>FACTORY</b> <input type="checkbox"/> CR	
Get:	-	-	
Response			
~ <input type="checkbox"/> <input type="checkbox"/> @ <b>FACTORY</b> <input type="checkbox"/> SPOK <input type="checkbox"/> CR LF			
Notes			
This command deletes all user data from the device. The deletion can take some time. Your device may require powering off and powering on for the changes to take effect.			
K-Config Example			
"#FACTORY", 0x0D			

**HELP**

Functions		Permission	Transparency
Set:	-	-	-
Get:	<b>HELP</b>	End User	Public
Description		Syntax	
Set:	-	-	
Get:	Get command list or help for specific command	# <b>HELP</b> <input type="checkbox"/> CR	
Response			
Multi-line: ~ <input type="checkbox"/> <input type="checkbox"/> @Device available protocol 3000 commands: <input type="checkbox"/> CR LFcommand, <input type="checkbox"/> SP command... <input type="checkbox"/> CR LF			
Parameters			
COMMAND_NAME – name of a specific command			
Notes			
To get help for a specific command use: <b>HELP</b> <input type="checkbox"/> SPCOMMAND_NAME <input type="checkbox"/> CR LF			
K-Config Example			
"#HELP", 0x0D			

**MODEL**

Functions		Permission	Transparency
Set:	-	-	-
Get:	MODEL?	End User	Public
Description		Syntax	
Set:	-	-	
Get:	Get device model	#MODEL? <b>CR</b>	
Response			
~ <b>nn</b> @MODEL <b>SP</b> model_name <b>CR LF</b>			
Parameters			
model_name – String of up to 19 printable ASCII chars			
Notes			
This command identifies equipment connected to Step-in master products and notifies of identity changes to the connected equipment. The Matrix saves this data in memory to answer REMOTE-INFO requests.			
K-Config Example			
`#MODEL?",0x0D			

**PROT-VER**

Functions		Permission	Transparency
Set:	-	-	-
Get:	PROT-VER?	End User	Public
Description		Syntax	
Set:	-	-	
Get:	Get device protocol version	#PROT-VER? <b>CR</b>	
Response			
~ <b>nn</b> @PROT-VER <b>SP</b> 3000:version <b>CR LF</b>			
Parameters			
version - XX.XX where X is a decimal digit			
K-Config Example			
`#PROT-VER?",0x0D			

**RESET**

Functions		Permission	Transparency
Set:	RESET	Administrator	Public
Get:	-	-	-
Description		Syntax	
Set:	Reset device	#RESET <b>CR</b>	
Get:	-	-	
Response			
~ <b>nn</b> @RESET <b>SP</b> OK <b>CR LF</b>			
Notes			
To avoid locking the port due to a USB bug in Windows, disconnect USB connections immediately after running this command. If the port was locked, disconnect and reconnect the cable to reopen the port.			
K-Config Example			
`#RESET",0x0D			

**SN?**

Functions		Permission	Transparency
Set:	-	-	-
Get:	<b>SN?</b>	End User	Public
Description		Syntax	
Set:	-	-	
Get:	Get device serial number	# <b>SN?</b> <input type="checkbox"/> CR	
Response			
~ <input type="checkbox"/> <input type="checkbox"/> @ <b>SN?</b> <input type="checkbox"/> serial_numberCR LF			
Parameters			
serial_number – 11 decimal digits, factory assigned			
Notes			
This device has a 14 digit serial number, only the last 11 digits are displayed.			
K-Config Example			
`#SN?`, 0x0D			

**VERSION?**

Functions		Permission	Transparency
Set:	-	-	-
Get:	<b>VERSION?</b>	End User	Public
Description		Syntax	
Set:	-	-	
Get:	Get firmware version number	# <b>VERSION?</b> <input type="checkbox"/> CR	
Response			
~ <input type="checkbox"/> <input type="checkbox"/> @ <b>VERSION?</b> <input type="checkbox"/> firmware_versionCR LF			
Parameters			
firmware_version – XX.XX.XXXX where the digit groups are: major.minor.build version			
K-Config Example			
`#VERSION?`, 0x0D			

**IDV**

Functions		Permission	Transparency
Set:	<b>IDV</b>	End User	Public
Get:	-	-	-
Description		Syntax	
Set:	Set visual indication from device	# <b>IDV</b> <input type="checkbox"/> CR	
Get:	-	-	
Response			
~ <input type="checkbox"/> <input type="checkbox"/> @ <b>IDV?</b> <input type="checkbox"/> OKCR LF			
Notes			
Using this command, some devices can light a sequence of buttons or LEDs to allow identification of a specific device from similar devices.			
K-Config Example			
`#IDV`, 0x0D			

**LOCK-FP**

Functions		Permission	Transparency
Set:	<b>LOCK-FP</b>	End User	Public
Get	<b>LOCK-FP?</b>	End User	Public
Description		Syntax	
Set:	Lock front panel	# <b>LOCK-FP</b> <b>[SP]</b> lock_mode <b>[CR]</b>	
Get:	Get front panel lock state	# <b>LOCK-FP?</b>	
Response			
~ <b>[nn]</b> @ <b>LOCK-FP</b> <b>[SP]</b> lock_mode <b>[SP]</b> OK <b>[CR]</b> LF			
Parameters			
lock_mode – 0 (Off, unlock the front panel buttons), 1 (On, lock the front panel buttons)			
K-Config Example			
Unlock front panel: `#LOCK-FP 0",0x0D			

**NAME**

Functions		Permission	Transparency
Set:	<b>NAME</b>	Administrator	Public
Get:	<b>NAME?</b>	End User	Public
Description		Syntax	
Set:	Set machine (DNS) name	# <b>NAME</b> <b>[SP]</b> machine_name <b>[CR]</b>	
Get:	Get machine (DNS) name	# <b>NAME?</b> <b>[CR]</b>	
Response			
Set: ~ <b>[nn]</b> @ <b>NAME</b> <b>[SP]</b> machine_name <b>[CR]</b> LF			
Get: ~ <b>[nn]</b> @ <b>NAME</b> <b>[SP]</b> machine_name <b>[CR]</b> LF			
Parameters			
machine_name – String of up to 14 alpha-numeric characters (can include hyphens but not at the beginning or end)			
Notes			
The machine name is not the same as the model name. The machine name is used to identify a specific machine or a network in use (with DNS feature on).			
K-Config Example			
Set the DNS name of the device to "room-442": `#NAME room-442",0x0D			

**NAME-RST**

Functions		Permission	Transparency
Set:	<b>NAME-RST</b>	Administrator	Public
Get:	-	-	-
Description		Syntax	
Set:	Reset machine (DNS) name to factory default	# <b>NAME-RST</b> <b>[CR]</b>	
Get:	-	-	
Response			
~ <b>[nn]</b> @ <b>NAME-RST</b> <b>[SP]</b> OK <b>[CR]</b> LF			
Notes			
Factory default of machine (DNS) name is "KRAMER_" + 4 last digits of device serial number			
K-Config Example			
Reset the machine name (S/N last digits are 0102): `#NAME-RST KRAMER_0102",0x0D			

## System Commands

Command	Description
SIGNAL	Get input signal lock status
PRST-VID?	Get video connections from saved preset
PRST-STO	Store current connections to preset
PRST-RCL	Recall saved preset list
BAUD	Set/get protocol serial port baud rate
HDCP-STAT?	Get HDCP signal status
HDCP-MOD	Set/get HDCP mode
FPGA-VER?	Get current FPGA version
LABEL?	Get input/output label

### SIGNAL

Functions		Permission	Transparency
Set:	-	-	-
Get	<b>SIGNAL?</b>	End User	Public
Description		Syntax	
Set:	-	-	
Get:	Get input signal lock status	# <b>SIGNAL?</b> [SP]inp_id[CR]	
Response			
~[nn]@ <b>SIGNAL</b> [SP]inp_id,status[CR LF]			
Parameters			
inp_id – input number: 1 (Input)			
status – signal status according to signal validation: 0 (Off), 1 (On)			
Response Triggers			
After execution, a response is sent to the com port from which the Get was received			
A response is sent after every change in input signal status from On to Off or from Off to On			
K-Config Example			
Get the input signal lock status of IN 1: `#SIGNAL? 1",0x0D`			

**PRST-VID?**

Functions		Permission	Transparency
Set:	-	-	-
Get:	<b>PRST-VID?</b>	End User	Public
Description		Syntax	
Set:	-	-	
Get:	Get video connections from saved preset	# <b>PRST-VID?</b> <input type="text"/> preset, out <input type="text"/> # <b>PRST-VID?</b> <input type="text"/> preset, * <input type="text"/>	
Response			
~ <input type="text"/> @ <b>PRST-VID</b> <input type="text"/> preset, in>out <input type="text"/> <input type="text"/>			
~ <input type="text"/> @ <b>PRST-VID</b> <input type="text"/> preset, in>1, in>2, in>3, ... <input type="text"/> <input type="text"/>			
Parameters			
preset – preset number in – input number or '0' if output disconnected > – connection character between in and out parameters out - output number or '*' for all outputs			
Notes			
In most units, video and audio presets with the same number are stored and recalled together by commands # <b>PRST-STO</b> and # <b>PRST-RCL</b> .			
Examples			
Store current audio and video connections, volumes and modes to preset 5	# <b>PRST-STO</b> 5 <input type="text"/>	~ <b>PRST-STO</b> 5 <input type="text"/> <input type="text"/>	
Recall audio and video connections from preset 3	# <b>PRCL</b> 3 <input type="text"/>	~ <b>PRST-RCL</b> 3 <input type="text"/> <input type="text"/>	
Show source of video output 2 from preset 3	# <b>PRST-VID?</b> 3, 2 <input type="text"/>	~ <b>PRST-VID</b> 3, 4>2 <input type="text"/> <input type="text"/>	
K-Config Example			
Get video connections from preset 3 for all outputs: `# <b>PRST-VID?</b> 3, *, 0x0D			

**PRST-STO**

Functions		Permission	Transparency
Set:	<b>PRST-STO</b>	End User	Public
Get	-	-	-
Description		Syntax	
Set:	Store current connections, volumes and modes in preset	# <b>PRST-STO</b> <input type="text"/> preset <input type="text"/>	
Get:	-	-	
Response			
~ <input type="text"/> @ <b>PRST-STO</b> <input type="text"/> preset <input type="text"/> <input type="text"/>			
Parameters			
preset – preset number: 1(OUT 1)... 4(OUT 4); 5(IN 1)...8(IN 4)			
K-Config Example			
Store preset 1: `# <b>PRST-STO</b> 1", 0x0D			

**PRST-RCL**

Functions		Permission	Transparency
Set:	<b>PRST-RCL</b>	End User	Public
Get	-	-	-
Description		Syntax	
Set:	Recall saved preset list	# <b>PRST-RCL</b> [SP]preset[CR]	
Get:	-	-	
Response			
~nn@ <b>PRST-RCL</b> [SP]preset[CR LF]			
Parameters			
preset – preset number: 1(OUT 1)... 4(OUT 84); 5(IN 1)...8(IN 4)			
K-Config Example			
Recall preset 1: `#PRST-RCL 1`,0x0D			

**BAUD**

Functions		Permission	Transparency
Set:	<b>BAUD</b>	Administrator	Public
Get:	<b>BAUD?</b>	Administrator	Public
Description		Syntax	
Set:	Set protocol serial port baud rate	# <b>BAUD</b> [SP]baud_rate[CR]	
Get:	Get protocol serial port baud rate (for current baud rate)	# <b>BAUD?</b> [CR]	
Response			
~nn@ <b>BAUD</b> [SP]baud_rate[CR LF]			
~nn@ <b>BAUD</b> [SP]current_baud_rate[CR LF]			
Parameters			
baud_rate – 9600, 115200, else (new baud rate to set) current baud rate – 9600, 115200, else (current protocol serial port baud rate)			
Notes			
The new defined baud rate is stored in the EEPROM and used when powering up Default baud rate is 115200 (on factory reset). Only works with devices supporting this command (if ERR 002 is returned, the default baud rate is used).			
K-Config Example			
Set the baud rate to 9600: `#BAUD 9600`,0x0D			

## HDCEP-STAT

Functions		Permission	Transparency
Set:	-	-	-
Get	HDCEP-STAT?	End User	Public
Description		Syntax	
Set:	None	-	
Get:	Get HDCEP signal status	#HDCEP-STAT?[SP]stage,stage_id[CR]	
Response			
~[nn]@HDCEP-STAT[SP]stage,stage_id,status[CR LF]			
Parameters			
stage – 0 (input), 1 (output)			
stage_id – for input stage: 1 (IN 1), 2 (IN 2), 3 (IN 3), 4 (IN 4), 0 (output disconnected), for output stage 1 (OUT 1), 2 (OUT 2), 3 (OUT 3), 4 (OUT 4), * (all outputs)			
status – signal encryption On/Off status: 0 (HDCEP Off), 1 (HDCEP On), 2 (Follow input), 3 (Mirror output (Mac mode))			
Response Triggers			
Response is sent to the com port from which the Set (before execution) / Get command was received			
Response is sent to all com ports after execution if HDCEP-STAT was set by any other external control device (button press, device menu and similar) or HDCEP mode changed.			
Notes			
On output – sink status.			
On input – signal status.			
K-Config Example			
Get the output HDCEP-STATUS of IN 1 (HDCEP Off):			
`#HDCEP-STAT? 0,1",0x0D			

## HDCEP-MOD

Functions		Permission	Transparency
Set:	HDCEP-MOD	Administrator	Public
Get	HDCEP-MOD?	End User	Public
Description		Syntax	
Set:	Set HDCEP mode	#HDCEP-MOD[SP]inp_id,mode[CR]	
Get:	Get HDCEP mode	#HDCEP-MOD?[SP]inp_id[CR]	
Response			
Set/get: ~[nn]@HDCEP-MOD[SP]inp_id,mode[CR LF]			
Parameters			
inp_id – input number: 1 (IN 1), 2 (IN 2), 3 (IN 3), 4 (IN 4)			
mode – HDCEP mode: 0 (HDCEP Off), 1 (HDCEP On)			
Response Triggers			
Response is sent to the com port from which the Set (before execution) / Get command was received			
Response is sent to all com ports after execution if HDCEP-MOD was set by any other external control device (button press, device menu and similar) or HDCEP mode changed.			
Notes			
Set HDCEP working mode on the device input:			
<ul style="list-style-type: none"> <li>• HDCEP supported – HDCEP_ON (default)</li> <li>• HDCEP not supported – HDCEP OFF</li> </ul>			
HDCEP supports changes following a detected sink - MIRROR OUTPUT			
K-Config Example			
Get the input HDCEP-MODE of IN 1 (HDCEP Off):			
`#HDCEP-MOD? 1,0",0x0D			

## FPGA-VER

Functions		Permission	Transparency
Set:	-	-	-
Get	<b>FPGA-VER?</b>	End User	Public
Description		Syntax	
Set:	-	-	
Get:	Get current FPGA version	# <b>FPGA-VER?</b> <code>[SP]id</code> <code>[CR]</code>	
Response			
~ <code>[nn]</code> @ <b>FPGA-VER</b> <code>[SP]id,expected_ver,actual_ver</code> <code>[CR LF]</code>			
Parameters			
id – FPGA ID expected_ver – expected FPGA version for current firmware actual_ver – actual FPGA version			
K-Config Example			
Get current FPGA version (1): `#FPGA-VER? 1",0x0D`			

## Authentication Commands

Command	Description
LOGIN	Set/get protocol permission
LOGOUT	Cancel current permission level
PASS	Set/get password for login level
SECUR	Set/get current security state

## LOGIN

Functions		Permission	Transparency
Set:	<b>LOGIN</b>	Not Secure	Public
Get:	<b>LOGIN?</b>	Not Secure	Public
Description		Syntax	
Set:	Set protocol permission	# <b>LOGIN</b> <code>[SP]login_level,password</code> <code>[CR]</code>	
Get:	Get current protocol permission level	# <b>LOGIN?</b> <code>[CR]</code>	
Response			
Set: ~ <code>[nn]</code> @ <b>LOGIN</b> <code>[SP]login_level,password</code> <code>[SP]OK</code> <code>[CR LF]</code> or ~ <code>[nn]</code> @ <b>LOGIN</b> <code>[SP]ERR</code> <code>[SP]004</code> <code>[CR LF]</code> (if bad password entered) Get: ~ <code>[nn]</code> @ <b>LOGIN</b> <code>[SP]login_level</code> <code>[CR LF]</code>			
Parameters			
login_level – level of permissions required: User, Admin password – predefined password (by PASS command). Default password is an empty string			
Notes			
When the permission system is enabled, LOGIN enables running commands with the User or Administrator permission level. When set, login must be performed upon each connection. The permission system works only if security is enabled with the SECUR command. It is not mandatory to enable the permission system in order to use the device.			
K-Config Example			
Set the protocol permission level to Admin (when the password defined in the PASS command is 33333): `#LOGIN Admin,33333",0x0D`			

## LOGOUT

Functions		Permission	Transparency
Set:	<b>LOGOUT</b>	Not Secure	Public
Get:	-	-	-
Description		Syntax	
Set:	Cancel current permission level	# <b>LOGOUT</b> <input type="checkbox"/> CR	
Get:	-	-	
Response			
~ <input type="checkbox"/> <input type="checkbox"/> @ <b>LOGOUT</b> <input type="checkbox"/> SP <input type="checkbox"/> OK <input type="checkbox"/> CR LF			
Notes			
Logs out from User or Administrator permission levels.			
K-Config Example			
`#LOGOUT`,0x0D			

## PASS

Functions		Permission	Transparency
Set:	<b>PASS</b>	Administrator	Public
Get:	<b>PASS?</b>	Administrator	Public
Description		Syntax	
Set:	Set password for login level	# <b>PASS</b> <input type="checkbox"/> SPlogin_level,password <input type="checkbox"/> CR	
Get:	Get password for login level	# <b>PASS?</b> <input type="checkbox"/> SPlogin_level <input type="checkbox"/> CR	
Response			
~ <input type="checkbox"/> <input type="checkbox"/> @ <b>PASS</b> <input type="checkbox"/> SPlogin_level,password <input type="checkbox"/> CR LF			
Parameters			
login_level – level of login to set: User, Admin password – password for the login_level. Up to 15 printable ASCII chars.			
Notes			
The default password is an empty string.			
K-Config Example			
Set the password for the Admin protocol permission level to 33333: `#PASS Admin,33333`,0x0D			

## SECUR

Functions		Permission	Transparency
Set:	<b>SECUR</b>	Administrator	Public
Get:	<b>SECUR?</b>	Not Secure	Public
Description		Syntax	
Set:	Start/stop security	# <b>SECUR</b> <input type="checkbox"/> SPsecurity_mode <input type="checkbox"/> CR	
Get:	Get current security state	# <b>SECUR?</b> <input type="checkbox"/> CR	
Response			
~ <input type="checkbox"/> <input type="checkbox"/> @ <b>SECUR</b> <input type="checkbox"/> SPsecurity_mode <input type="checkbox"/> CR LF			
Parameters			
security_mode – 1 (On / enable security), 0 (Off / disable security)			
Notes			
The permission system works only if security is enabled with the <b>SECUR</b> command.			
K-Config Example			
Enable the permission system: `#SECUR 0`,0x0D			

## EDID Handling Commands

Additional EDID data functions can be performed via a compatible EDID management application, such as Kramer EDID Designer (see [www.kramerav.com/product/EDID%20Designer](http://www.kramerav.com/product/EDID%20Designer)).

Command	Description
CPEDID	Copy EDID data from the output to the input EEPROM

### CPEDID

Functions	Permission	Transparency
Set: CPEDID	End User	Public
Get: -	-	-
Description	Syntax	
Set: Copy EDID data from the output to the input EEPROM	#CPEDID[SP]src_type,src_id,dst_type,dest_bitmap[CR]	
Get: -	-	
Response		
	~nn@CPEDID[SP]src_type,src_id,dst_type,dest_bitmap[CR LF]	
Parameters		
src_type – EDID source type (usually output): 0 (Input), 1 (Output), 2 (Default EDID)		
src_id – for input source: 1 (Input), for output source: 0 (Default EDID source), 1 (Output 1), 2 (Output 2)		
dst_type – EDID destination type (usually input): 0 (input)		
dest_bitmap – bitmap representing destination IDs. Format: XXXX...X, where X is hex digit. The binary form of every hex digit represents corresponding destinations. Setting '1' indicates that EDID data is copied to this destination. Setting '0' indicates that EDID data is not copied to this destination.		
Response Triggers		
Response is sent to the com port from which the Set was received (before execution)		
Notes		
Destination bitmap size depends on device properties (for 64 inputs it is a 64-bit word) Example: bitmap 0x0013 means inputs 1, 2 and 5 are loaded with the new EDID. In this device, if the destination type is input (0), the bitmap size is 8 bit, for example bitmap 0x81 means the inputs 1 and 8 are loaded with the new EDID.		
K-Config Example		
Copy the EDID data from the Output 1 (EDID source) to the Input: `#CPEDID 1,1,0,0x1",0x0D`		
Copy the EDID data from the default EDID source to the Input: `#CPEDID 2,0,0,0x1",0x0D`		

## Switch Commands

Command	Description
AV	Switch audio and video
VID	Set video switch state
VID-PATTERN	Select output pattern
AUD	Switch audio only
DISPLAY?	Read if output is valid
INFO-IO?	Get number of inputs/outputs in the unit
INFO-PRST	Get maximum number of video/audio presets in the unit
PRST-AUD?	Get audio connections from saved preset

### AV

Functions		Permission	Transparency
Set:	<b>AV</b>	End User	Public
Get:	-	-	-
Description		Syntax	
Set:	Switch audio and video	#AV[SP] in>out, in>out,...[CR]	
Get:	-	-	
Response			
~nn@AV[SP] in>out, in>out,...[CR LF]			
Parameters			
in – input number: 1 (IN 1), 2 (IN 2), 3 (IN 3), 4 (IN 4), 0 (output disconnected) > – connection character between in and out parameters out – output number: 1 (OUT 1), 2 (OUT 2), 3 (OUT 3), 4 (OUT 4), * (all outputs)			
K-Config Example			
Switch IN 1 to OUT 4: `#AV 1>4",0x0D			

### VID

Functions		Permission	Transparency
Set:	<b>VID</b>	End User	Public
Get:	<b>VID?</b>	End User	Public
Description		Syntax	
Set:	Set video switch state	#VID[SP]in>out[CR]	
Get:	Get video switch state	#VID?[SP]out[CR]	
Response			
Set:~nn@VID[SP]in>out[CR LF] Get:~nn@VID[SP]in>out[CR LF]			
Parameters			
in – input number: 1 (IN 1), 2 (IN 2), 3 (IN 3), 4 (IN 4), 5 (pattern selection), 0 (output disconnected) > – connection character between IN and OUT parameters out – output number: 1 (OUT 1), 2 (OUT 2), 3 (OUT 3), 4 (OUT 4), * (all outputs)			
K-Config Example			
Switch IN 1 to OUT 3: `#VID 1>3",0x0D			

## VID-PATTERN

Functions		Permission	Transparency
Set:	<b>VID-PATTERN</b>	End User	Public
Get	<b>VID-PATTERN?</b>	End User	Public
Description		Syntax	
Set:	Select output pattern	#VID-PATTERN[SP]out,pattern_id[CR]	
Get:	Get current pattern selected	#VID-PATTERN?[SP]out[CR]	
Response			
Set:	~nn@VID-PATTERN[SP]out,pattern_id[CR LF]		
Get:	~nn@VID-PATTERN[SP]out,pattern_id[CR LF]		
Parameters			
out – output number: 1 (OUT 1), 2 (OUT 2), 3 (OUT 3), 4 (OUT 4)			
> – connection character between IN and OUT parameters			
pattern_id – select Pattern: 1 (Pattern 1), 2 (Pattern 2), 3 (Pattern 3), 4 (Pattern 4), 5 (Pattern 5), 6 (Pattern 6), 7 (Pattern 7), 8 (Pattern 8)			
K-Config Example			
Switch PATTERN 1 to OUT 3: `#VID-PATTERN 3,1",0x0D			

## AUD

Functions		Permission	Transparency
Set:	<b>AUD</b>	End User	Public
Get:	<b>AUD?</b>	End User	Public
Description		Syntax	
Set:	Set audio switch state	#AUD[SP]in>out, in>out,...[CR]	
Get:	Get audio switch state	#AUD?[SP]out[CR] #AUD?[SP]*[CR]	
Response			
Set:	~nn@AUD[SP]in>out[CR LF] ~nn@AUD[SP]in>out[CR LF]		
Get:	~nn@AUD[SP]in>out[CR LF] ~nn@AUD[SP]in>1,in>2,...[CR LF]		
Parameters			
In – input number: 1 (HDMI IN 1), 2 (HDMI IN 2), 3 (HDMI IN 3), 4 (HDMI IN 4), 5 (Analog IN 1), 6 (Analog IN 2), 7 (Analog IN 3), 8 (Analog IN 4), 0 (output disconnected)			
> – connection character between in and out parameters			
out – output number: 1 (HDMI OUT 1), 2 (HDMI OUT 2), 3 (HDMI OUT 3), 4 (HDMI OUT 4), 5 (Analog OUT 1), 6 (Analog OUT 2), 7 (Analog OUT 3), 8 (Analog OUT 4), * (all outputs)			
Notes			
When AFV switching mode is active, this command also switches video and unit replies with command ~AV.			
K-Config Examples			
Switch embedded audio HDMI IN 1 to HDMI OUT 3: `#AUD 1>3",0x0D			
Switch Analog IN 4 to HDMI OUT 4: `#AUD 8>4",0x0D			
Switch Analog IN 3 to analog out 1: `#AUD 7>5",0x0D			

## DISPLAY

Functions		Permission	Transparency
Set:	-	-	-
Get:	<b>DISPLAY?</b>	End User	Public
Description		Syntax	
Set:	-	-	
Get:	Get output HPD status	# <b>DISPLAY?</b> [SP]out_id[CR]	
Response			
~[nn]@ <b>DISPLAY</b> [SP]out_id,status[CR LF]			
Parameters			
out_id – 1 (Output 1), 2 (Output 2) status – HPD status according to signal validation : 0 (Off), 1 (On), 2 (On and all parameters are stable and valid)			
Response Triggers			
A response is sent to the com port from which the Get was received, after command execution and: After every change in output HPD status from On to Off (0) After every change in output HPD status from Off to On (1) After every change in output HPD status form Off to On and all parameters (new EDID, etc.) are stable and valid (2)			
K-Config Example			
Get the output HPD status of Output 1: `#DISPLAY? 1",0x0D			

## INFO-IO

Functions		Permission	Transparency
Set:	-	-	-
Get:	<b>INFO-IO?</b>	End User	Public
Description		Syntax	
Set:	-	-	
Get:	Get in/out count	# <b>INFO-IO?</b> [CR]	
Response			
~[nn]@ <b>INFO-IO</b> [SP]IN[SP]inputs_count,OUT[SP]outputs_count[CR LF]			
Parameters			
inputs_count – 4 (number of inputs in the unit) outputs_count – 4 (number of outputs in the unit)			
K-Config Example			
Get inputs count: `#INFO-IO?",0x0D			

**INFO-PRST**

Functions		Permission	Transparency
Set:	-	-	-
Get:	<b>INFO-PRST?</b>	End User	Public
Description		Syntax	
Set:	-	-	
Get:	Get maximum preset count	# <b>INFO-PRST?</b> <span style="border: 1px solid black; padding: 0 2px;">CR</span>	
Response			
~ <span style="border: 1px solid black; padding: 0 2px;">nn</span> @ <b>INFO-PRST</b> <span style="border: 1px solid black; padding: 0 2px;">SP</span> VID <span style="border: 1px solid black; padding: 0 2px;">SP</span> preset_video_count,AUD <span style="border: 1px solid black; padding: 0 2px;">SP</span> preset_audio_count <span style="border: 1px solid black; padding: 0 2px;">CR LF</span>			
Parameters			
preset_video_count – maximum number of video presets in the unit preset_audio_count – maximum number of audio presets in the unit			
Notes			
In most units, video and audio presets with the same number are stored and recalled together by commands #PRST-STO and #PRST-RCL.			
K-Config Example			
Get number of video and audio presets: `#INFO-PRST?`,0x0D			

**PRST-AUD**

Functions		Permission	Transparency
Set:	-	-	-
Get:	<b>PRST-AUD?</b>	End User	Public
Description		Syntax	
Set:	-	-	
Get:	Get audio connections from saved preset	# <b>PRST-AUD?</b> <span style="border: 1px solid black; padding: 0 2px;">SP</span> preset,out <span style="border: 1px solid black; padding: 0 2px;">CR</span> # <b>PRST-AUD?</b> <span style="border: 1px solid black; padding: 0 2px;">SP</span> preset,* <span style="border: 1px solid black; padding: 0 2px;">CR</span>	
Response			
~ <span style="border: 1px solid black; padding: 0 2px;">nn</span> @ <b>PRST-AUD</b> <span style="border: 1px solid black; padding: 0 2px;">SP</span> preset, in>out <span style="border: 1px solid black; padding: 0 2px;">CR LF</span> ~ <span style="border: 1px solid black; padding: 0 2px;">nn</span> @ <b>PRST-AUD</b> <span style="border: 1px solid black; padding: 0 2px;">SP</span> preset, in>1, in>2, in>3,... <span style="border: 1px solid black; padding: 0 2px;">CR LF</span>			
Parameters			
preset – preset number n – input number: 1 (IN 1), 2 (IN 2), 3 (IN 3), 4 (IN 4), 0 (output disconnected) > – Connection character between in and out parameters out – Output number: 1 (OUT 1), 2 (OUT 2), 3 (OUT 3), 4 (OUT 4), * (all outputs)			
Notes			
In most units, video and audio presets with the same number are stored and recalled together by commands #PRST-STO and #PRST-RCL.			
K-Config Example			
Get audio connection IN 1 to OUT 3 from saved preset 1: `#PRST-AUD? 1",0x0D			

## Switching Commands

Command	Description
MTX-MODE	Set/get to auto-switch mode
VMUTE	Set/get video on output status
ROUTE	Set/get layer routing

### MTX-MODE

Functions		Permission	Transparency
Set:	<b>MTX-MODE</b>	End User	Public
Get:	<b>MTX-MODE?</b>	End User	Public
Description		Syntax	
Set:	Set auto-switch mode	# <b>MTX-MODE</b> <code>SP</code> output_id,mode <code>CR</code>	
Get :	Get auto-switch mode	# <b>MTX-MODE?</b> <code>SP</code> output_id <code>CR</code>	
Response			
~ <code>nn</code> @ <b>MTX-MODE</b> <code>SP</code> output_id,mode <code>CR</code>			
Parameters			
output_id – 1 (OUT 1), 2 (OUT 2), 3 (OUT 3), 4 (OUT 4) mode – 0 (manual), 1 (auto priority) 2 (auto last connected)			
Response Triggers			
After execution, a response is sent to the com port from which the Set/Get was received After execution, a response is sent to all com ports if MTX-MODE was set by any other external control device (button press, WEB, device menu and similar)			
Notes			
Not recommended for new devices.			
K-Config Example			
Set output to last connected: `#MTX-MODE 1,2",0x0D`			

## ROUTE

Functions		Permission	Transparency
Set:	<b>ROUTE</b>	End User	Public
Get:	<b>ROUTE?</b>	End User	Public
Description		Syntax	
Set:	Set layer routing	# <b>ROUTE</b> [SP]layer,dest,src[CR]	
Get:	Get layer routing	# <b>ROUTE?</b> [SP]layer,dest[CR]	
Response			
~nn@ <b>ROUTE</b> [SP]layer,dest,src[CR LF]			
Parameters			
layer – 1 (video), 2 (audio) dest – 1 (HDMI OUT 1), 2 (HDMI OUT 2), 3 (HDMI OUT 3), 4 (HDMI OUT 4), 5 (Analog OUT 1), 6 (Analog OUT 2), 7 (Analog OUT 3), 8 (Analog OUT 4), * (all outputs) src – 1 (HDMI IN 1), 2 (HDMI IN 2), 3 (HDMI IN 3), 4 (HDMI IN 4), 5 (Analog IN 1), 6 (Analog IN 2), 7 (Analog IN 3), 8 (Analog IN 4), 0 (output disconnected)			
Notes			
The get command identifies input switching on Step-in clients. The set command is for remote input switching on Step-in clients (essentially via the web).			
K-Config Examples			
Route video HDMI IN 2 to video HDMI OUT 4: `#ROUTE 1,4,2",0x0D Route audio analog IN 1 to HDMI OUT 1: `#ROUTE 2,1,5",0x0D Route audio analog IN 1 to Analog OUT 4: `#ROUTE 2,8,5",0x0D			

## VMUTE

Functions		Permission	Transparency
Set:	<b>VMUTE</b>	End User	Public
Get:	<b>VMUTE?</b>	End User	Public
Description		Syntax	
Set:	Set enable/disable video on output	# <b>VMUTE</b> [SP]output_id,flag[CR]	
Get:	Get video on output status	# <b>VMUTE?</b> [SP]output_id[SP] [CR]	
Response			
Set / Get: ~nn@ <b>VMUTE</b> [SP]output_id,flag[CR LF]			
Parameters			
output_id – 1 (OUT 1), 2 (OUT 2), 3 (OUT 3), 4 (OUT 4) flag – 0 (disable video on output), 1 (enable video on output), 2 (blank video)			
K-Config Example			
Disable the video output on OUT 2: `#VMUTE 2,0",0x0D			

## Audio Commands

Command	Description
BALANCE	Set/get balance level
MUTE	Set/get audio mute
AUD-LVL	Set audio level in specific amplifier stage
AUD-SIGNAL?	Get audio input signal status

### BALANCE

Functions		Permission	Transparency
Set:	<b>BALANCE</b>	End User	Public
Get:	<b>BALANCE?</b>	End User	Public
Description		Syntax	
Set:	Set balance level	# <b>BALANCE</b> [SP]channel, balancelevel[CR]	
Get:	Get balance level	# <b>BALANCE?</b> [SP]channel[CR]	
Response			
~nn@ <b>BALANCE</b> [SP]channel, balance_level[CR LF]			
Parameters			
channel – output number: 1 (OUT 1), 2 (OUT 2), 3 (OUT 3), 4 (OUT 4)			
balance level – audio parameter in Kramer units, minus sign precedes negative values ++ increase current value -- decrease current value			
K-Config Example			
Set output audio balance to 50 (0dB): `#BALANCE 1, 50", 0x0D			

### MUTE

Functions		Permission	Transparency
Set:	<b>MUTE</b>	End User	Public
Get:	<b>MUTE?</b>	End User	Public
Description		Syntax	
Set:	Set audio mute	# <b>MUTE</b> [SP]channel, mute_mode[CR]	
Get:	Get audio mute	# <b>MUTE?</b> [SP]channel[CR]	
Response			
~nn@ <b>MUTE</b> [SP]channel, mute_mode[CR]			
Parameters			
channel – 1(OUT 1), 2(OUT 2), 3(OUT 3), 4(OUT 4)			
mute_mode – 0 (mute mode off), 1 (mute mode on)			
K-Config Example			
Mute OUT 1 audio: `#MUTE 1, 1", 0x0D			

**AUD-LVL**

Functions		Permission	Transparency
Set:	<b>AUD-LVL</b>	End User	Public
Get:	<b>AUD-LVL?</b>	End User	Public
Description		Syntax	
Set:	Set volume for specific amplifier output	# <b>AUD-LVL</b> [SP]stage,channel,volume[CR]	
Get:	Get volume for specific amplifier output	# <b>AUD-LVL?</b> [SP]stage,channel[CR]	
Response			
~nn@ <b>AUD-LVL</b> [SP]stage,channel,volume[CR LF]			
Parameters			
stage – 2 (audio output) channel – output channel number of selected stage: 1 (Audio Out) volume – audio parameter percentage: 0-100 (percent value), ++ (increase current value by 1 percent), -- decrease current value by 1 percent			
Notes			
All values are in percentages. A minus sign precedes negative values.			
K-Config Example			
Set the volume of the Audio Out (1) output to 75%: `#AUD-LVL 2,1,75",0x0D			

**AUD-SIGNAL**

Functions		Permission	Transparency
Set:	-	-	-
Get:	<b>AUD-SIGNAL?</b>	End User	Public
Description		Syntax	
Set:	-	-	
Get:	Get audio input signal status	# <b>AUD-SIGNAL?</b> [SP]inp_id[CR]	
Response			
~nn <b>AUD-SIGNAL</b> [SP]inp_id,status[CR LF]			
Parameters			
inp_id – audio input number: 1 (Audio In) status – 0 (Off / no signal), 1 (On / signal present)			
Response Triggers			
After execution, a response is sent to the com port from which the get command was received A response is sent to all com ports if the audio status was changed on any input			
K-Config Example			
`#AUD-SIGNAL? 1",0x0D			

## Communication Commands

Command	Description
ETH-PORT	Set/get Ethernet port protocol
NET-DHCP	Set/get DHCP mode
NET-GATE	Set/get gateway IP
NET-IP	Set/get IP address
NET-MAC	Get MAC address
NET-MASK	Set/get subnet mask

### ETH-PORT

Functions		Permission	Transparency
Set:	<b>ETH-PORT</b>	Administrator	Public
Get:	<b>ETH-PORT?</b>	End User	Public
Description		Syntax	
Set:	Set Ethernet port protocol	# <b>ETH-PORT</b> [SP]portType,ETHPort[CR]	
Get:	Get Ethernet port protocol	# <b>ETH-PORT?</b> [SP]portType[CR]	
Response			
~[nn]@ <b>ETH-PORT</b> [SP]portType,ETHPort[CR LF]			
Parameters			
portType – 0 (TCP)=, 1 (UDP) ETHPort – 0-65534 (TCP / UDP port number)			
Notes			
If the port number you enter is already in use, an error is returned. The port number must be within the following range: 2000-(2 <sup>16</sup> -1).			
K-Config Example			
Set the Ethernet port protocol for TCP to port 12457: `#ETH-PORT 0,12457",0x0D`			

### NET-DHCP

Functions		Permission	Transparency
Set:	<b>NET-DHCP</b>	Administrator	Public
Get:	<b>NET-DHCP?</b>	End User	Public
Description		Syntax	
Set:	Set DHCP mode	# <b>NET-DHCP</b> [SP]mode[CR]	
Get:	Get DHCP mode	# <b>NET-DHCP?</b> [CR]	
Response			
~[nn]@ <b>NET-DHCP</b> [SP]mode[CR LF]			
Parameters			
mode – 0 (do not use DHCP. Use the IP address set by the factory or the <b>NET-IP</b> command), 1 (try to use DHCP. If unavailable, use the IP address set by the factory or the <b>NET-IP</b> command)			
Notes			
Connecting Ethernet to devices with DHCP may take more time in some networks. To connect with a randomly assigned IP by DHCP, specify the device DNS name (if available) using the <b>NAME</b> command. You can also get an assigned IP by direct connection to USB or RS-232 protocol port if available. Consult your network administrator for correct settings.			
K-Config Example			
Enable DHCP mode, if available: `#NET-DHCP 1",0x0D`			

## NET-GATE

Functions		Permission	Transparency
Set:	<b>NET-GATE</b>	Administrator	Public
Get:	<b>NET-GATE?</b>	End User	Public
Description		Syntax	
Set:	Set gateway IP	# <b>NET-GATE</b> [SP]ip_address[CR]	
Get:	Get gateway IP	# <b>NET-GATE?</b> [CR]	
Response			
~nn@ <b>NET-GATE</b> [SP]ip_address[CR LF]			
Parameters			
ip_address – gateway IP address, in the following format: xxx.xxx.xxx.xxx			
Notes			
A network gateway connects the device via another network, possibly over the Internet. Be careful of security problems. Consult your network administrator for correct settings.			
K-Config Example			
Set the gateway IP address to 192.168.0.1: "#NET-GATE 192.168.000.001",0x0D			

## NET-IP

Functions		Permission	Transparency
Set:	<b>NET-IP</b>	Administrator	Public
Get:	<b>NET-IP?</b>	End User	Public
Description		Syntax	
Set:	Set IP address	# <b>NET-IP</b> [SP]ip_address[CR]	
Get:	Get IP address	# <b>NET-IP?</b> [CR]	
Response			
~nn@ <b>NET-IP</b> [SP]ip_address[CR LF]			
Parameters			
ip_address – IP address, in the following format: xxx.xxx.xxx.xxx			
Notes			
Consult your network administrator for correct settings.			
K-Config Example			
Set the IP address to 192.168.1.39: "#NET-IP 192.168.001.039",0x0D			

## NET-MAC

Functions		Permission	Transparency
Set:	-	-	-
Get:	<b>NET-MAC?</b>	End User	Public
Description		Syntax	
Set:	-	-	
Get:	Get MAC address	# <b>NET-MAC?</b> [CR]	
Response			
~nn@ <b>NET-MAC</b> [SP]mac_address[CR LF]			
Parameters			
mac_address – unique MAC address. Format: XX-XX-XX-XX-XX-XX where X is hex digit			
K-Config Example			
"#NET-MAC?",0x0D			

# NET-MASK

Functions		Permission	Transparency
Set:	<b>NET-MASK</b>	Administrator	Public
Get:	<b>NET-MASK?</b>	End User	Public
Description		Syntax	
Set:	Set subnet mask	# <b>NET-MASK</b> SPnet_mask CR	
Get:	Get subnet mask	# <b>NET-MASK?</b> CR	
Response			
~nn@ <b>NET-MASK</b> SPnet_mask CR LF			
Parameters			
net_mask – format: xxx.xxx.xxx.xxx			
Response Triggers			
The subnet mask limits the Ethernet connection within the local network Consult your network administrator for correct settings			
K-Config Example			
Set the subnet mask to 255.255.0.0: "#NET-MASK 255.255.000.000",0x0D			

The warranty obligations of Kramer Electronics Inc. ("Kramer Electronics") for this product are limited to the terms set forth below:

#### **What is Covered**

This limited warranty covers defects in materials and workmanship in this product.

#### **What is Not Covered**

This limited warranty does not cover any damage, deterioration or malfunction resulting from any alteration, modification, improper or unreasonable use or maintenance, misuse, abuse, accident, neglect, exposure to excess moisture, fire, improper packing and shipping (such claims must be presented to the carrier), lightning, power surges, or other acts of nature. This limited warranty does not cover any damage, deterioration or malfunction resulting from the installation or removal of this product from any installation, any unauthorized tampering with this product, any repairs attempted by anyone unauthorized by Kramer Electronics to make such repairs, or any other cause which does not relate directly to a defect in materials and/or workmanship of this product. This limited warranty does not cover cartons, equipment enclosures, cables or accessories used in conjunction with this product.

Without limiting any other exclusion herein, Kramer Electronics does not warrant that the product covered hereby, including, without limitation, the technology and/or integrated circuit(s) included in the product, will not become obsolete or that such items are or will remain compatible with any other product or technology with which the product may be used.

#### **How Long this Coverage Lasts**

The standard limited warranty for Kramer products is seven (7) years from the date of original purchase, with the following exceptions:

1. All Kramer VIA products are covered by a standard three (3) year warranty for VIA hardware and a standard one (1) year warranty for firmware and software updates. (An extended software warranty plan for an additional 2 years can be purchased separately).
2. All Kramer fiber optic cables and adapters, active cables, cable retractors, all Kramer speakers and Kramer touch panels are covered by a standard one (1) year warranty.
3. All Kramer Cobra products, all Kramer Calibre products, all Kramer Minicom digital signage products, all HighSecLabs products, all streaming, and all wireless products are covered by a standard three (3) year warranty.
4. All Sierra Video MultiViewers are covered by a standard five (5) year warranty.
5. Sierra switchers & control panels are covered by a standard seven (7) year warranty (excluding power supplies and fans that are covered for three (3) years).
6. K-Touch software is covered by a standard one (1) year warranty for software updates.
7. All Kramer passive cables are covered by a ten (10) year warranty.

#### **Who is Covered**

Only the original purchaser of this product is covered under this limited warranty. This limited warranty is not transferable to subsequent purchasers or owners of this product.

#### **What Kramer Electronics Will Do**

Kramer Electronics will, at its sole option, provide one of the following three remedies to whatever extent it shall deem necessary to satisfy a proper claim under this limited warranty:

1. Elect to repair or facilitate the repair of any defective parts within a reasonable period of time, free of any charge for the necessary parts and labor to complete the repair and restore this product to its proper operating condition. Kramer Electronics will also pay the shipping costs necessary to return this product once the repair is complete.
2. Replace this product with a direct replacement or with a similar product deemed by Kramer Electronics to perform substantially the same function as the original product.
3. Issue a refund of the original purchase price less depreciation to be determined based on the age of the product at the time remedy is sought under this limited warranty.

#### **What Kramer Electronics Will Not Do Under This Limited Warranty**

If this product is returned to Kramer Electronics or the authorized dealer from which it was purchased or any other party authorized to repair Kramer Electronics products, this product must be insured during shipment, with the insurance and shipping charges prepaid by you. If this product is returned uninsured, you assume all risks of loss or damage during shipment. Kramer Electronics will not be responsible for any costs related to the removal or re-installation of this product from or into any installation. Kramer Electronics will not be responsible for any costs related to any setting up this product, any adjustment of user controls or any programming required for a specific installation of this product.

#### **How to Obtain a Remedy Under This Limited Warranty**

To obtain a remedy under this limited warranty, you must contact either the authorized Kramer Electronics reseller from whom you purchased this product or the Kramer Electronics office nearest you. For a list of authorized Kramer Electronics resellers and/or Kramer Electronics authorized service providers, visit our web site at [www.kramerav.com](http://www.kramerav.com) or contact the Kramer Electronics office nearest you.

In order to pursue any remedy under this limited warranty, you must possess an original, dated receipt as proof of purchase from an authorized Kramer Electronics reseller. If this product is returned under this limited warranty, a return authorization number, obtained from Kramer Electronics, will be required (RMA number). You may also be directed to an authorized reseller or a person authorized by Kramer Electronics to repair the product.

If it is decided that this product should be returned directly to Kramer Electronics, this product should be properly packed, preferably in the original carton, for shipping. Cartons not bearing a return authorization number will be refused.

#### **Limitation of Liability**

THE MAXIMUM LIABILITY OF KRAMER ELECTRONICS UNDER THIS LIMITED WARRANTY SHALL NOT EXCEED THE ACTUAL PURCHASE PRICE PAID FOR THE PRODUCT. TO THE MAXIMUM EXTENT PERMITTED BY LAW, KRAMER ELECTRONICS IS NOT RESPONSIBLE FOR DIRECT, SPECIAL, INCIDENTAL OR CONSEQUENTIAL DAMAGES RESULTING FROM ANY BREACH OF WARRANTY OR CONDITION, OR UNDER ANY OTHER LEGAL THEORY. Some countries, districts or states do not allow the exclusion or limitation of relief, special, incidental, consequential or indirect damages, or the limitation of liability to specified amounts, so the above limitations or exclusions may not apply to you.

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#### **Other Conditions**

This limited warranty gives you specific legal rights, and you may have other rights which vary from country to country or state to state.

This limited warranty is void if (i) the label bearing the serial number of this product has been removed or defaced, (ii) the product is not distributed by Kramer Electronics or (iii) this product is not purchased from an authorized Kramer Electronics reseller. If you are unsure whether a reseller is an authorized Kramer Electronics reseller, visit our web site at [www.kramerav.com](http://www.kramerav.com) or contact a Kramer Electronics office from the list at the end of this document.

Your rights under this limited warranty are not diminished if you do not complete and return the product registration form or complete and submit the online product registration form. Kramer Electronics thanks you for purchasing a Kramer Electronics product. We hope it will give you years of satisfaction.



P/N: 2900-300641



Rev: 1



## SAFETY WARNING

Disconnect the unit from the power supply before opening and servicing

For the latest information on our products and a list of Kramer distributors, visit our Web site where updates to this user manual may be found.

We welcome your questions, comments, and feedback.